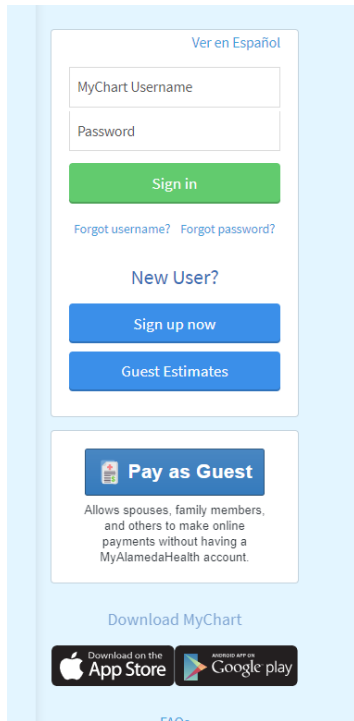
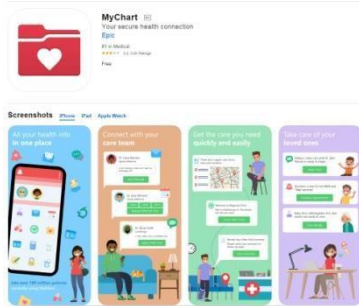


MyChart – Download Mobile App

Go to <https://www.my-ahs.org/> and click the links to download the MyChart App.



Please download the free MyChart app from wherever you get your Apps (Apple App Store, Google Play, etc). The MyChart app/icon looks like this:



Apple

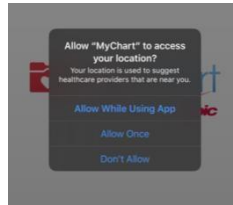


Google Play

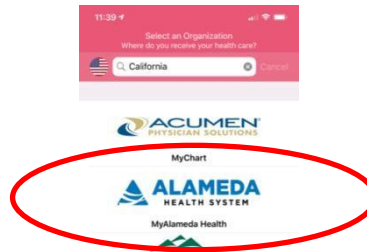
Once you have downloaded and opened the app, you will see the following User Agreement, which you will have to ACCEPT:



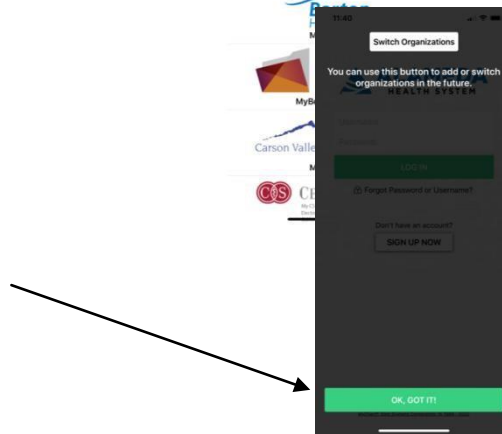
A pop-up window will then appear asking if MyChart can access your location. Please choose an option.



Next, you will have to select ALAMEDA HEALTH SYSTEM from the list:



A tip page will next appear letting you know that you can switch organizations if you ever want to change medical providers in the future. Please press the green, "OK, Got it!" button:

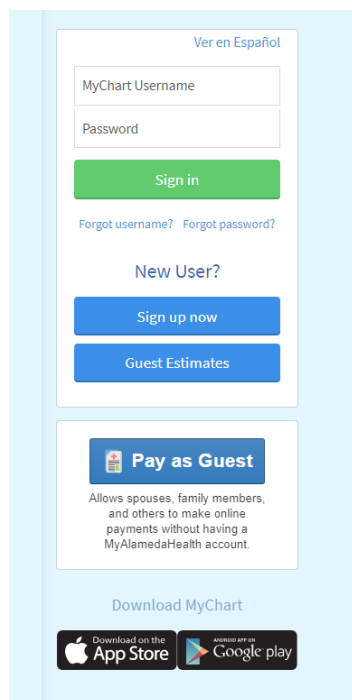


This will bring you to the Log-In screen. You will need to choose the "Sign Up Now" button at the bottom.



MyChart Sign Up – Website or Mobile App

Go to <https://www.my-ahs.org/> or open the MyChart mobile application and select “Sign Up Now”.



Enter the MyChart activation code (provided by Alameda Health System employee or printed on patient After Visit Summary).

Enter Social Security number (last 4 digits)

Enter Date of Birth

Select Next

Please Identify Yourself

All fields are required.

MyChart activation code

Enter your activation code as it appears on your enrollment letter or After Visit Summary®. Your code is not case sensitive.

XXXXX - XXXXX - XXXXX

Social Security number (last 4 digits)

Please enter the last 4 digits of your Social Security number.

nnnn

Date of birth

Enter your date of birth in the format shown, using 4 digits for the year.

mm / dd / yyyy

Next

[Ver en Español](#)

No Activation Code?

[Sign up online](#)



[Interoperability Guide](#) [FAQs](#) [Privacy Policy](#) [Terms and Conditions](#) [High Contrast Theme](#)

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Note: If you do not have an Activation Code, select “Sign up Online” under “No Activation Code?”.

Enter Name, Address, Date of Birth, Legal Sex, and Email Address.

Select Next

* Indicates a required field

Name

* First name Middle name * Last name

Address

* Country

* Street Address

* City * State * ZIP

County

Other Information

* Date of birth

* Legal Sex

Last four digits of SSN

* Email address * Verify email address

Enter a User Name, Password, Security Question, and Secret Answer

Select Next and complete sign up.

All fields are required.

Please choose your MyChart Username and password.

MyChart Username

Username may consist of a-z, 0-9, and . _ or @

Password

Eight characters or more; case sensitive

Retype Password

Security Question

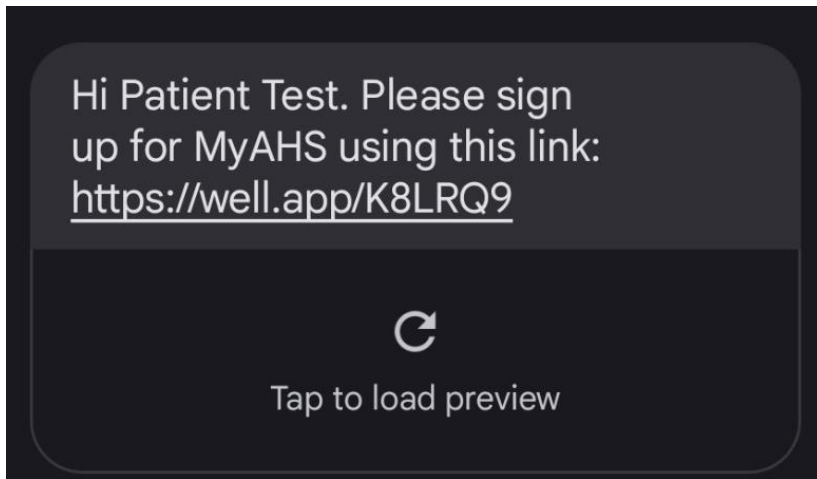
Secret Answer

Cannot include your password

MyChart Sign Up – Text or Email Link

Navigate to **Email or Text Message**

Click on Sign Up Link.



Enter UserName

Enter Password

Enter Date of Birth

Select **Submit**

[Ver en Español](#)

MyChart Signup

MyChart username

Create password

 Show

Must contain at least:

- One lowercase letter.
- One uppercase letter.
- One number.
- One special character.

Date of birth

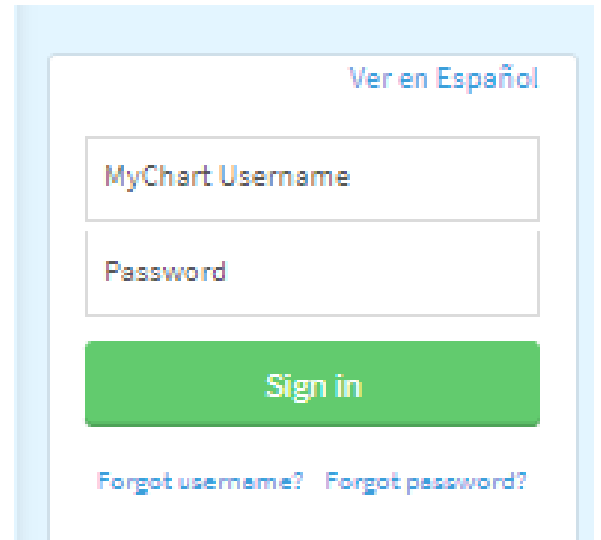
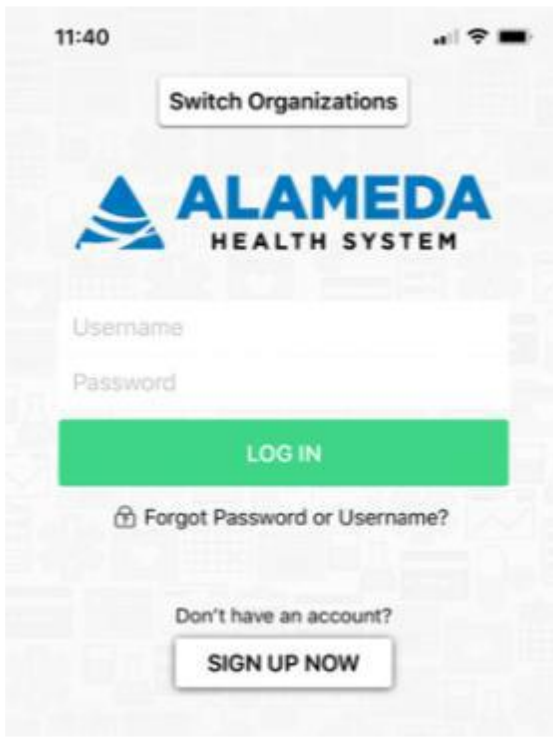
 / /
mm dd yyyy

Submit

MyChart Login

Please enter in the Username and Password that you have just chosen.

Select “Log In” (mobile app) or “Sign In” from the <https://www.my-ahs.org/> website.



Welcome to MyChart!

