

Financial Services



To schedule an appointment to see a financial counselor please call:

Highland Financial Services

(510) 437-4961

Eastmont Financial Services

(510) 567-5700

Hayward Financial Services

(510) 266-1700

Newark Financial Services

(510) 505-1600

Depending on your program eligibility, you will be required to bring different documents. Once your appointment is made eligibility staff will advise you of what documentation to bring such as:

- Photo ID**
Driver's license, state identification, passport, permanent resident card/green card, school ID, or other government-issued identification
- Proof of Address**
ID or driver's license with your current address or utility bill (water, gas, phone)
- Proof of Income**
Two most recent pay stubs, tax return, and/or recent bank statements
- Proof of Citizenship**
Passport, birth certificate, or social security card

Additional documentation not listed may be required. Eligibility staff will advise you if additional documents are needed.