



QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

Wednesday, March 23, 2022

5:30pm-7:30pm

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

LOCATION:

Open Session: Telephonic/Electronic Meeting

ZOOM Meeting Link:¹

<https://alamedahealthsystem.zoom.us/j/9361457125?pwd=aUF4anZtK01lRkIVMzVvQVY5NTdOZz09>

Meeting ID: 936 145 7125

Password: 20200513

One tap mobile

+14086380968,,9361457125# or

+13462487799,,9361457125#

Dial by your location

+1 408 638 0968 US (San Jose)

+1 346 248 7799 US (Houston)

+1 646 518 9805 US (New York)

Find your local number: <https://alamedahealthsystem.zoom.us/u/aeojyFgeyl>

COMMITTEE MEMBERS

Kinkini Banerjee Taft Bhuket, MD, Chair

Jennifer Esteen Tracy Jensen

NON-VOTING MEMBERS

Chief of Staff – AHS Medical Staff

Chief of Staff - AH Medical Staff

¹ Log into the meeting at www.zoom.com. You will be directed to download the meeting app (free) if you have not used ZOOM previously. ZOOM meetings may be accessed on computers and portable devices.

NOTE: In the event that a quorum of the Board of Trustees participates on this Committee, the meeting is noticed as a Special Meeting of the Board of Trustees; however, no final Board of Trustees action can be taken.

QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING AGENDA

SPECIAL NOTE: Alameda Health System will conduct this meeting in accordance with health and safety guidelines related to COVID-19 by Federal, State, and local authorities. In addition, the meeting will be conducted in accordance with Assembly Bill 361, which suspends specific requirements of the Brown Act and allows for teleconference meetings during a declared state of emergency and after a finding by the Board of Trustees that meeting remotely is necessary to protect the public's health.

- Members of the public may participate in the meeting via telephone or logging into the Zoom meeting, per the instructions above.
- There will be no public meeting place associated with this meeting.

Public Comment Instructions

If you wish to address the Board of Trustees or Committee send an email to cob@alamedahealthsystem.org PRIOR TO THE START OF THE MEETING. Your comment will be heard at the appropriate time. During the meeting, public comment requests may be submitted to the ZOOM meeting host or the Clerk of the Board, but requests must be submitted prior to the beginning of the public speaker time for that item. Each speaker will be allotted between one and three minutes to speak, depending on the number of speakers present. Materials to help your participation go smoothly are available here: <http://www.alamedahealthsystem.org/board-of-trustees-meetings/>

OPEN SESSION / ROLL CALL

PUBLIC COMMENT: Non-Agenda Items

Public comment on each Action or Report/Discussion/Information item may take place after the staff presentation and prior to Committee action or discussion. To provide comment remotely, follow the "Public Comment Instructions" above. The Committee does not vote on Report/Discussion/Information items.

A. REPORT/DISCUSSION: QPSC Chair (estimated 10 min)

Taft Bhuket, MD, Trustee

A1. Article. US hospital performance methodologies: a scoping review to identify opportunities for crossing the quality chasm. Thomas Craig KJ et al. BMC Health Services Research. 2020.

B. ACTION: Consent Agenda (estimated 10 min)

Public comment on all Consent Agenda items may be heard prior to the Committee's vote. To provide comment remotely, follow the "Public Comment Instructions" above. The Committee does not deliberate on Consent Agenda items. Any member of the public or the Committee may request that a Consent Agenda item get pulled from the Consent Agenda for deliberation and to be voted on separately from the Consent Agenda.

B1. Approval of the Minutes of the February 23, 2022, and the February 28, 2022, Quality Professional Services Committee Meetings

B2. Recommendation of Approval of Policies and Procedures

Recommendation to the Board of Trustees for approval of the policies listed below.

- HH 340B Drug Pricing Program
- Medication Error Reduction Plan 2022 (Sb 1875) - Alameda Hospital
- Marijuana Recreational and Medication Use
- Outpatient Pharmacy Dispensing
- Patients Own Medications: Storage, Security, Handling, and Administration
- System Medication Samples
- Pharmaceutical Company Representative Policy
- Medications: Inpatient Medication Dispensing Policy
- Medication: Adverse Drug Reaction (ADR) Reporting
- Highland Outpatient Pharmacy Discharge Orders and ED Discharge Auto-Substitution Policy

B3. Medical Staff Policies and Procedures

Recommendation to the Board of Trustees for approval of the policies listed below.

- Credentialing and Privileging HIV/AIDS Specialists
- Medical Staff Ongoing Monitoring of Licensure and Certification Actions

B4. Medical Staff Privilege Forms

- Dermatology
- Vascular Surgery Multifacility

Recommendation: Motion to Approve

END OF CONSENT AGENDA

Public comment on each Report/Discussion/Information item may take place after the staff presentation and prior to Committee discussion. To provide comment remotely, follow the “Public Comment Instructions” above. The Committee does not vote on Report/Discussion/Information items.

C. REPORT/DISCUSSION: Medical Staff Reports (estimated 20 min)

- AHS Medical Staff: Irina V. Williams, MD (Chief of Medical Staff)
Edris Afzali, MD (SLH Leadership Committee Chair)
- AH Medical Staff: Nikita Joshi, MD (Chief of Medical Staff)

D. REPORTS/DISCUSSION: Patient Safety, Regulatory Affairs, and Quality TNM Dashboard
(estimated 15 min)

Ana Torres, Vice President of Quality
Darshan Grewal, System Director of Patient Safety
Nilda Perez, System Director of Regulatory Affairs
Annette Johnson, Quality Analytics Director

E. REPORT/DISCUSSION: Quality Improvement Project Report, 2022 AHS MRI Access
(estimated 20 min)

Troy Ashford, MJ, BS, RT. (R)(MR), Director of Imaging Services

F. INFORMATION: Planning Calendar/Issue Tracking (estimated 1-2 min)

Taft Bhuket, MD, Chair

G. CLOSED SESSION (estimated 10 min)

Public comment on Closed Session items may take place prior to the Board adjourning to the Closed Session. To provide comment remotely, follow the “Public Comment Instructions” above. An announcement of any action taken during the Closed Session will take place prior to the end of the Open Session.

H1. Consideration of Confidential Medical Staff Credentialing Reports

Chief of Staff, AHS Medical Staff
Chief of Staff, AH Medical Staff

H2. Conference with Legal Counsel

Ahmad Azizi, General Counsel
Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety]
[Government Code Section 54956.9]

(Reconvene to Open Session)

OPEN SESSION

H. REPORT: Legal Counsel’s Report on Action Taken in Closed Session

Ahmad Azizi, General Counsel

ADJOURNMENT

[ADDENDUM ONE: ABCs of Communication](#)

[ADDENDUM TWO: Committee Charter](#)

Our Mission

Caring, Healing, Teaching, Serving All

Strategic Vision

AHS will be recognized as a world-class patient and family centered system of care that promotes wellness, eliminates disparities and optimizes the health of our diverse communities.

Values

Compassion, Commitment, Teamwork, Excellence, Integrity, and Respect.

Meeting Procedures

The Board of Trustees is the Policy Body of the Alameda Health System. The Board has several standing Committees where Board matters are the subject of discussion at which members of the public are urged to testify. Board procedures do not permit: 1) persons in the audience at a Committee meeting to vocally express support or opposition to statements by Board Members or by other persons testifying; 2) ringing and use of cell phones, pagers, and similar sound-producing electronic devices; 3) signs to be brought into the meeting or displayed in the room; 4) standing in the meeting room. Citizens are encouraged to testify at Committee meetings and to write letters to the Clerk of the Board or to its members, 1411 East 31st Street Oakland, CA 94602.

Members of the public are advised that all Board and Committee proceedings are recorded (audio), including comments and statements by the public in the course of the meetings. Copies of the audio recordings will be made available to the public. Copies of the agendas and supporting documents can be found here: <http://www.alamedahealthsystem.org/meeting-agendas-and-minutes/>. By attending and participating in Board/Committee meetings, members of the public consent to audio recording of any statements they may make during the proceedings.

Disability Access

The Meeting Rooms are wheelchair accessible. Assistive listening devices are available upon request at the Clerk of the Board's Office. To request accommodation or assistance to participate in the meeting, please contact the Clerk of the Board. Requests made at least 48 hours in advance of the meeting will help to ensure availability.

In order to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to perfumes and various other chemical-based scented products. Please help us to accommodate these individuals.

The AHS Board of Trustees is committed to protecting the private health information (PHI) of our patients. We ask that speakers refrain from disclosing or discussing the PHI of others. Please also know that, should you decide to disclose your PHI, the Trustees will still likely refer your matter, to the extent it involves PHI, to the executive staff for a confidential review of the facts and for confidential handling. If you would like more information regarding the confidentiality of PHI as it relates to the Health Insurance Privacy and Accountability Act, please refer to 45CFR Section 164.101, et.seq.