

# Visitation Guidance

<p><b>Outpatient Visitor Guidelines</b></p> <p><b>Two (2) visitors will be permitted to accompany adult or pediatric patients.</b></p>	<p><b>Inpatient Visitor Guidelines</b></p> <p>Hospitalized patients, who are not in isolation for COVID-19, are allowed up to two (2) visitors at a time with screening and masking.</p> <p><i>Alameda, Highland, San Leandro Hospitals: Mon-Sun: 11 a.m.-10 p.m.</i></p> <p><i>John George Mon-Sun: 8a.m. – 8p.m.</i></p> <p>There are no overnight visits.</p>
<p><b>Emergency Department Guidelines</b></p> <p><b>Patients are allowed one (1) visitor at a time with screening and masking.</b></p>	<p><b>Post-Acute Visitor Guidelines</b></p> <p>Residents have a right to have visitors, indoors and/or outdoors. Physical distance is required while in the SNF/ Sub-Acute units. Screening and masking continue as outlined in the regulatory guidance. California Department of Public Health or other agencies may require additional protection measures at any time.</p>

# Visitor Requirements

## Inpatient Visiting Hours:

Mon - Sun 11 a.m. 10 p.m.

## Post-Acute Visitation

Open for Visitation

### Dear AHS Visitors,

We are happy to support your visit with your loved one today. To keep you, our patients, and caregivers safe, we require all visitors to:

- ✓ If you have personal cloth face covering, you will be asked to replace it with the mask we provide at the entrance. Masks are to be worn at all times covering your nose and mouth.
- ✓ In the post-acute care settings, appropriate personal protective equipment is required based on yellow and green zones
- ✓ Check-in at the nurse's station so you can be taken to the correct room.
- ✓ Stay in the patient's room until you plan to leave. Visitors cannot linger in the hallways, lobbies or waiting rooms. Once you leave the unit, the visit is over. You are allowed to use public bathrooms. Masks must be worn at all times while you are visiting your loved one.

We must practice physical distancing in all areas of our hospital. Because of this, you may be redirected or asked to leave an area if the distancing is not possible due to space issues. The care team or lobby staff can help answer any questions you have.

**By accepting this handout, you are agreeing to the visitor requirements.**

**Visitors who do not follow these requirements will be asked to leave**