



QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

Wednesday, August 25, 2021

5:30pm-7:30 pm

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

LOCATION:

Open Session: Telephonic/Electronic Meeting

COMMITTEE MEMBERS

Kinkini Banerjee Taft Bhuket, MD, Chair

Jeanette Dong Jennifer Esteen

Mark Friedman Tracy Jensen

NON-VOTING MEMBERS

Chief of Staff – AHS Medical Staff

Chief of Staff - AH Medical Staff

QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING MINUTES

THE MEETING WAS CALLED TO ORDER AT TIME 5:34 pm.

ROLL CALL WAS TAKEN AND THE FOLLOWING TRUSTEES WERE PRESENT: Kinkini Banerjee, Taft Bhuket, MD, Jennifer Esteen, and Tracy Jensen

ABSENT: Jeanette Dong, Mark Friedman

OPEN SESSION / ROLL CALL

PUBLIC COMMENT: Non-Agenda Items

None

A. REPORT/DISCUSSION: QPSC Chair

Taft Bhuket, MD, Trustee

A1. Article. Experience Of Health System Faculty Staff Trainees Career Development Work Culture Childcare Needs During Covid 19. JAMA Network Open, 2021

NOTE: In the event that a quorum of the Board of Trustees participates on this Committee, the meeting is noticed as a Special Meeting of the Board of Trustees; however, no final Board of Trustees action can be taken.

Trustee Bhuket discussed the article on agenda packet page seven.

Trustee Banerjee said COVID-19 underlined that the nation did not have a children-focused agenda. The health system is just one sector where you feel like there is no support system, which mirrored the national system. For many leaving the workforce is the only option.

Trustee Jensen said the article illustrated how the frontline workers who can't work at home had a double whammy knowing they had to work and their children still had to be supported and they were the most likely to be infected.

Mr. Jackson shared a document available here, <http://www.alamedahealthsystem.org/2021-meeting-agendas-and-minutes/>.

Trustee Esteen asked how utilized Bright Horizons was. Ms. Jones said she could look into that. Ms. Jones said that they offered a myriad of different services, she could bring information back to the Board. Trustee Bhuket suggested it would be a good topic for the HR Committee. .

A2. Article. Health Care Management During COVID 19 Insights From Complexity Science.
NEJM Catalyst, 2020

Trustee Bhuket read from the article beginning on agenda packet page 17

Trustee Jensen requested more articles like this one that were case studies versus the denser population-based articles. The four problems in the second article did not address the problem of burnout mentioned in the first article.

Trustee Banerjee said it seemed obvious, but a crisis like COVID made interdependencies more apparent. And post COVID they should strive to keep some of these programs.

Trustee Esteen said that efficiencies in services were always important. Our public health system needed more funding and a better pipeline of providers.

B. ACTION: Consent Agenda

B1. Approval of the Minutes of the July 28, 2021 Quality Professional Services Committee Meeting

B2. Approval of Revised Privilege Form for Alameda Health System and Alameda Hospital

- Palliative Care Nurse Practitioner/Physician Assistant Multifacility

Trustee Esteen moved, Trustee Banerjee seconded to approve the Consent Agenda.

ACTION: A motion was made and seconded to approve the Consent Agenda. A roll call vote was taken, and the motion passed.

AYES: Trustees Banerjee, Bhuket, Esteen, and Jensen

NAYS: None

ABSTENTION: None

END OF CONSENT AGENDA

C. REPORT/DISCUSSION: Medical Staff Reports

- AHS Medical Staff: Brandon Boesch, MD (Vice Chief of Medical Staff)
Edris Afzali, MD (SLH Leadership Committee Chair)
- AH Medical Staff: Cathy Pyun, DO (Chief of Medical Staff)

Dr. Boesch discussed the report on agenda packet page 44.

Trustee Banerjee said having Department Chairs present at QPSC would be good to elevate them and the conversations were more substantial than at the full Board.

Trustee Bhuket said, regarding the suggestion to have Department Chairs speak at Board meetings, that the time was allocated on the agendas for the Medical Staff to use as they saw fit. He supported using some of that time to hear from Department Chairs. He suggested each of the 11 chairs write a summary for the Board to read. Then Trustees could ask or discuss the information at the meeting.

Mr. Jackson said AHS partnered with Washington and St. Rose to request monies equal to the losses from the American Rescue Plan Act funds available to the County. He welcomed the opportunity to liaison with the Medical Staff to allocate whatever funds may come as a result of that ask.

Dr. Joshi reviewed the report on agenda packet page 45.

Dr. Afzali said that the Vice Chair of the Leadership Committee stepped down to meet clinical obligations. They were looking for a replacement. Several candidates would be presented at the September meeting. The Ethics Committee would have a second planning meeting the next day and frame out their charter. Glorinda Pastorius and Dr. David Tseng would be the co-chairs. The tele triage pilot went well. Staffing tele triage was still an issue that needed working out. He hoped to incorporate some sort of tele medicine approach that would allow for discharging some lower acuity cases remotely. Changes to the registration process in the ED have been moving forward.

D. REPORT/DISCUSSION: Patient Safety, Regulatory Affairs, and Quality TNM Dashboard

Dr. Felicia Tornabene, Interim Chief Medical Officer
Darshan Grewal, System Director of Patient Safety
Nilda Perez, System Director of Regulatory Affairs
Annette Johnson, Quality Analytics Director

Dr. Tornabene discussed the reports beginning on agenda packet page 47.

Trustee Bhuket asked requested that the Patient Safety Report open with the Harm Score data going forward. He also asked her to consider the view on how the data is presented. A broader view might help the Board and the public understand where they were versus where they are now. He requested that the True North Metric Dashboard be ordered prior to the narrative.

Trustee Bhuket asked about the Joint Commission window. Ms. Perez shared a document available here: <http://www.alamedahealthsystem.org/2021-meeting-agendas-and-minutes/>.

Trustee Banerjee asked if this was the first time they did the JCR mock survey. Ms. Perez said this was, to the best of her knowledge, the first them they went to Alameda.

E. REPORT/DISCUSSION: Quality Improvement Project Report, Improving Anesthesia Controlled Substance Discrepancies

*Priya Patel, PharmD, System Medication Safety Officer and Clinical Pharmacy Manager
Dr. Jordan Newmark, Chair of Anesthesiology*

Dr. Newmark and Dr. Patel reviewed the report beginning on agenda packet page 68.

Trustee Bhuket asked how they would manage the culture to sustain the progress. Dr. Newmark said they would keep doing what they were doing. New clinicians were coming on board regularly, and that kept the program energized.

F. REPORT/DISCUSSION: Covid 19 Update

Dr. Felicia Tornabene, Interim Chief Medical Officer

Dr. Tornabene reviewed the report beginning on agenda packet page 83.

Trustee Bhuket asked how they were advancing the dialogue regarding boosters. Dr. Tornabene said Dr. Swift had reconvened the Vaccination Task Force to organize the booster program. It was offered already for patients who met the criteria. Should recommendations come out for other populations it would be rolled out through Employee Health or Patient Care and guided by the Vaccine Task Force.

Trustee Jensen asked the future report to include information about the ages of patients. Trustee Bhuket asked if it was possible to also include staff, as an aggregate number.

G. INFORMATION: Planning Calendar/Issue Tracking

Taft Bhuket, MD, Chair

Mr. Azizi said the Committee would meet in Closed Session to discuss the items as set forth in the agenda.

H. CLOSED SESSION

H1. Consideration of Confidential Medical Staff Credentialing Reports

*Chief of Staff, AHS Medical Staff
Chief of Staff, AH Medical Staff*

H2. Conference with Legal Counsel

Ahmad Azizi, Interim General Counsel

Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety]

[Government Code Section 54956.9]

(Reconvene to Open Session)

OPEN SESSION

I. **REPORT: Legal Counsel’s Report on Action Taken in Closed Session**

Ahmad Azizi, Interim General Counsel

Mr. Azizi reported that the Committee met in Closed Session and considered credentialing reports for each of the medical staffs and approved credentials/privileges for fully qualified practitioners recommended by the medical staffs.

ADJOURNMENT: 7:40 pm

This is to certify that the foregoing is a true and correct copy of the minutes of the Quality Professional Services Committee meeting of August 25, 2021 as approved by the Quality Professional Services Committee on September 22, 2021:

Ronna Jojola-Gonsalves

Ronna Jojola Gonsalves
Clerk of the Board

APPROVED AS TO FORM:

Reviewed by: *shakib azizi*
shakib azizi (Oct 5, 2021 11:38 PDT)

Ahmad Azizi
Interim General Counsel









2021-08-25 QPSC Minutes FINAL APPROVED

Final Audit Report

2021-10-05

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