



Alameda Health System
March 10, 2021

CEO Board Report



James E.T. Jackson
Interim Chief Executive Officer

ACCESS: Restoration and Recovery



- Careful restoration of patient services:
 - Surgery, GI, elective inpatient and outpatient services
- Financial impact of COVID-19

ACCESS: Restoration and Recovery



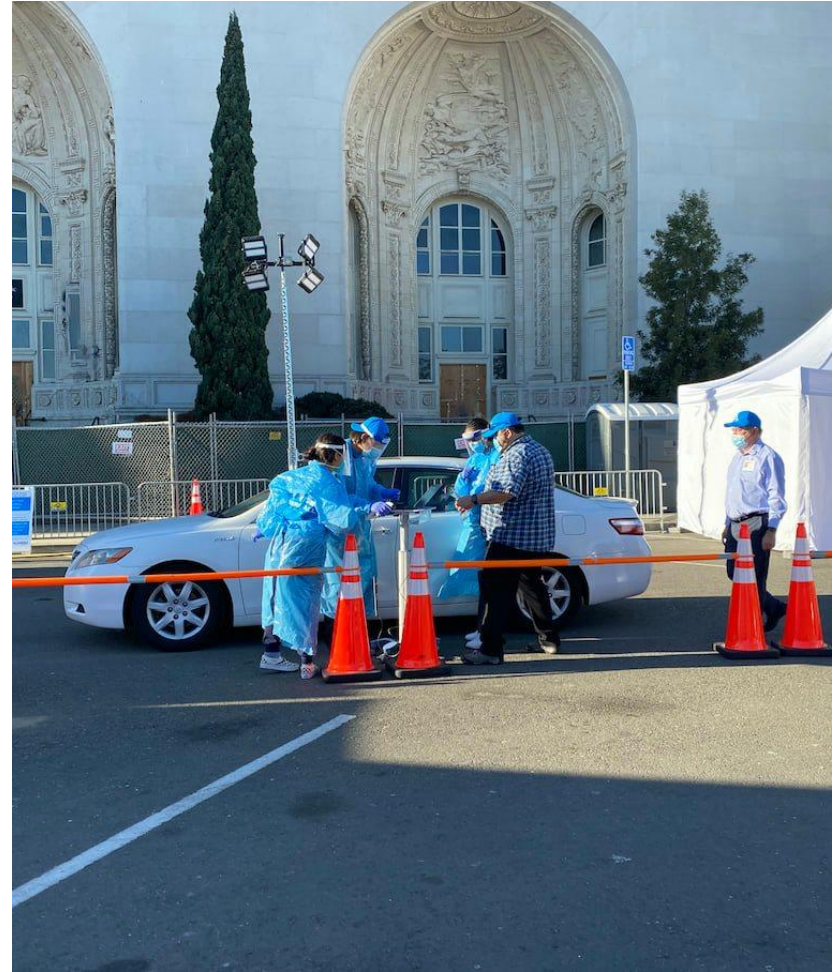
Ambulatory Services:

- Pivoted to virtual care (telephone and video visits)
- Improved access to primary and specialty care
- DHCS: reimbursement for telephone-only visits will decrease, video visits will continue at full reimbursement
- COVID19 vaccinations for our patients over age 65

NETWORK: COVID-19 Testing

Community COVID-19 testing site at the Henry J. Kaiser Convention Center in Oakland in partnership with ACPHD

- 10,554 patients tested



WORKFORCE



- Improved staffing levels as staff are retuning from COVID leaves of absence
- Continued labor negotiations
- Focused clinical education: training of internal staff for ICU and surgery

COVID-19 Vaccine



- December 18, 2021 – Began AHS staff and provider vaccination program
- February 5, 2021 – Began to vaccinate AHS patients 65 and older
- Focus remains on AHS staff and AHS patient vaccinations
- Addressing vaccine hesitancy and access
- Total staff vaccinated (64% of staff as of 3/1/21)
- Vaccination of post-acute residents

EXPERIENCE



- System-wide “Culture of Safety” survey
- Patient Experience Council at Alameda Hospital
- Highland Hospital Patient Advisory Councils:
 - Spanish Speaking Advisory Council
 - Mam Speaking Advisory Council
- BELOvedBIRTH Black Centering program

QUALITY: Our Priority - Our Patients



Quality Achievements

- Successful Joint Commission Accreditation at all AHS Hospitals
- Achieved 90% of MediCal Quality Incentive Program metrics, a pay for performance program with 77 metrics

Highlights in Post Acute Care:

- CMS 5-star rated in Overall rating and Quality Measures for all AHS Skilled Nursing Facilities
- CARF Accreditation for the Acute Rehabilitation Unit at San Leandro Hospital
- COVID-19 Quarantine Unit at Fairmont Hospital

Questions / Comments