

Dear members of the Board of Trustees;

This is a letter to support and compliment our current AHS administration, which has taken great strides in bolstering the depth of our services which led to significant leaps in the quality of care provided to our patients.

In the past 6 years, here are a few of the notable accomplishments:

First: Implementation of our EHR (EPIC), which was the biggest investment in our infrastructure in the history of AHS. It also was done with a record low cost and in the shortest time according to many consultants from EPIC.

Second: Unifying all service lines across the system for a more cohesive structure to our organization. It is very conducive to efficient lines of communication when we have just one department of emergency medicine, one department of pathology etc.

Third: Unifying our physician groups into one organization- EBMG as a subsidiary of AHS, which will make us a stronger force for the betterment of our patients.

Fourth: The timely and comprehensive response of AHS to COVID19 pandemic is second to no one. They sprang into action from the very beginning and protected this community and its employees way better than any organization I am aware of. At a time of national shortages and complaints of medical staff across the country about lack of adequate protection, AHS employees have been able to provide all their efforts efficiently towards our COVID response, as their own safety was always assured. The magnitude of this cannot be overstated.

All these measures buttressed the safety of our network in order to provide efficient and excellent care and reduce health care disparity in this community.

In addition, they have always maintained Equality, Equity, Fairness and Equal opportunities to all.

None of this would be possible without the heroes at the top of this organization- Mr. Finley, Dr. Jamaledine, Dr. Tornabene and Mr. Fonseca. We thank you for all that you have done.

Youssef Youssef, MD, Director of Internal Medicine Hospitalists' Program, EBMG.San Leandro Hospital, AHS