



## QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

THURSDAY, SEPTEMBER 26, 2019

2:30PM – 5:00PM

### Conference Center at Highland Care Pavilion

1411 East 31<sup>st</sup> Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

### LOCATION:

Open Session: HCP Conference Center

### COMMITTEE MEMBERS \*\*

Kinkini Banerjee

Taft Bhuket, MD, *Chair*

Maria Hernandez

Tracy Jensen

### NON-VOTING MEMBERS

*Chief of Staff – AHS Medical Staff: M. Kelley Bullard, MD*

*Chief of Staff - AH Medical Staff: Joseph Marzouk, MD*

*SLH Leadership Committee Chair: Michael Ingegno, MD*

## QUALITY PROFESSIONAL SERVICES COMMITTEE REGULAR MEETING AGENDA

### Public Comment Instructions

If you wish to address the Committee, complete a Public Speaker Card and submit it to the Clerk of the Board. The Clerk of the Board is available to assist in completing the form. Speaker cards must be submitted prior to the beginning of the public speaker time for that item. Each speaker will be allotted between one and three minutes to speak, depending on the number of speakers present.

### OPEN SESSION / ROLL CALL

#### A. CLOSED SESSION (Estimated 40 minutes)

*Public comment on Closed Session items may take place prior to the Board adjourning to the Closed Session. An announcement of any action taken during the Closed Session will take place prior to the end of the Open Session.*

#### **A1. Consideration of Confidential Medical Staff Credentialing Reports**

*M. Kelley Bullard, MD - AHS Medical Staff*

*Michael Ingegno, MD - SLH Leadership Committee Chair*

*Joseph Marzouk, MD - AH Medical Staff*

**A2. Conference with Legal Counsel**

*M. D. Moye, General Counsel*

Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety]  
[Government Code Section 54956.9]

Discussion of Matters Constituting Trade Secrets [Government Code Section 54962; Health  
& Safety Code Section 101850(ae)(1)]

***(Reconvene to Open Session)***

**OPEN SESSION****B. ACTION: Consent Agenda** (Estimated 10 minutes)

*Public comment on all Consent Agenda items may be heard prior to the Committee's vote. The Committee does not deliberate on Consent Agenda items. Any member of the public or the Committee may request that a Consent Agenda item get pulled from the Consent Agenda for deliberation and to be voted on separately from the Consent Agenda.*

**B1. Approval of the Minutes of the August 22, 2019 Quality Professional Services Committee Meeting**

[Attachment](#)

**B2. Approval of Policies and Procedures**

Recommendation to the Board of Trustees for approval of the Policies listed below.

System wide:

- System Discharge Planning Policy
- Clothing Closet Policy
- Psychosocial Assessment Policy
- Electronic health Information Secure Messaging PHI Policy
- Health Information Management Policy
- System IVIG Pharmacy Dosing Policy
- Malignant Hyperthermia Policy
- Biologic Therapy and Chemotherapy Dose Rounding Policy
- Direct Oral Anticoagulation Policy
- Neutropenic Patient Care Policy
- Transmission Based Precaution Policy
- Patients Own Medications: Storage, Security, Handling, Administration
- Acute Stroke Evaluation and Management Policy
- Activase (Alteplase) for Acute ischemic Stroke
- Blood Product Administration
- Patient Visitor Cellphone policy
- MRI policy
- Lidocaine Policy

- Ketamine Policy

Highland only:

- Antimicrobial Policy
- Complex Care Management Policy

Ambulatory

- 340 B Drug Pricing Program Manual

[Attachment](#)

### **B3. Approval of Privileges Forms**

[Attachment](#)

***Recommendation: Motion to Approve***

## **END OF CONSENT AGENDA**

*Public comment on each Report/Discussion item may take place after the staff presentation and prior to Committee discussion. The Committee does not vote on Report/Discussion items.*

### **C. REPORT/DISCUSSION: QPSC Chair** (Estimated 15 minutes)

*Taft Bhuket, MD, Chair*

**C1. What's the Difference Between Equity and Equality?** George Washington Public Health Online Blog. 2018.

**C2. Learning to be LGBT-friendly.** Modern Healthcare. 2015.

[Attachment](#)

### **D. REPORT/DISCUSSION: Medical Staff Reports** (Estimated 40 minutes)

*M. Kelley Bullard, MD - AHS Medical Staff*

*Michael Ingegno, MD - SLH Leadership Committee Chair*

*Joseph Marzouk, MD - AH Medical Staff*

[Attachment](#)

### **E. REPORT/DISCUSSION: SBU Quality Metric Report, Post-Acute** (Estimated 15 minutes)

*Richard Espinoza, NHA, Chief Administrative Officer, Post-Acute Care*

[Attachment](#)

### **F. REPORT/DISCUSSION: Patient Safety and Regulatory Affairs** (Estimated 15 minutes)

*Tanvir Hussain, MD, Vice President of Quality*

*Darshan Grewal, Director of Patient Safety*

[Attachment](#)

- G. REPORT/DISCUSSION: True North Metric Dashboard Review** (Estimated 8 minutes)  
*Tanvir Hussain, MD, Vice President of Quality*

[Attachment](#)

- H. DISCUSSION: Planning Calendar/Issue Tracking** (Estimated 1 minute)  
*Taft Bhuket, Chair*

[Attachment](#)

- I. REPORT: Legal Counsel’s Report on Action Taken in Closed Session** (Estimated 1 minute)  
*M. D. Moye, General Counsel*

**PUBLIC COMMENT: Non-Agenda Items**

**TRUSTEE REMARKS**

**ADJOURNMENT**

**Our Mission**

Caring, Healing, Teaching, Serving All

**Strategic Vision**

AHS will be recognized as a world-class patient and family centered system of care that promotes wellness, eliminates disparities and optimizes the health of our diverse communities.

**Values**

Compassion, Commitment, Teamwork, Excellence, Integrity, and Respect.

**Meeting Procedures**

The Board of Trustees is the Policy Body of the Alameda Health System. The Board has several standing Committees where Board matters are the subject of discussion at which members of the public are urged to testify. Board procedures do not permit: 1) persons in the audience at a Committee meeting to vocally express support or opposition to statements by Board Members or by other persons testifying; 2) ringing and use of cell phones, pagers, and similar sound-producing electronic devices; 3) signs to be brought into the meeting or displayed in the room; 4) standing in the meeting room. Citizens are encouraged to testify at Committee meetings and to write letters to the Clerk of the Board or to its members, 1411 East 31<sup>st</sup> Street Oakland, CA 94602.

**Members of the public are advised that all Board and Committee proceedings are recorded (audio), including comments and statements by the public in the course of the meetings. Copies of the audio recordings will be made available to the public. Copies of the agendas and supporting documents can be found here: <http://www.alamedahealthsystem.org/meeting-agendas-and-minutes/>. By attending and participating in Board/Committee meetings, members of the public consent to audio recording of any statements they may make during the proceedings.**

**Disability Access**

The Meeting Rooms are wheelchair accessible. Assistive listening devices are available upon request at the Clerk of the Board's Office. To request sign language interpreters, readers, large print agendas or other accommodations, please contact the Clerk of the Board. Requests made at least 48 hours in advance of the meeting will help to ensure availability. The nearest accessible BART station is Fruitvale. Accessible AC Transit Bus Route 51A stops on the corner of Santa Clara Avenue and Willow Street. For schedule updates, call AC Transit at (510) 817-1717; BART at (510) 465-2278. There is accessible parking in the main parking lot, enter on Willow Street.

In order to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to perfumes and various other chemical-based scented products. Please help us to accommodate these individuals.

***The AHS Board of Trustees is committed to protecting the private health information (PHI) of our patients. We ask that speakers refrain from disclosing or discussing the PHI of others. Please also know that, should you decide to disclose your PHI, the Trustees will still likely refer your matter, to the extent it involves PHI, to the executive staff for a confidential review of the facts and for confidential handling. If you would like more information regarding the confidentiality of PHI as it relates to the Health Insurance Privacy and Accountability Act, please refer to 45CFR Section 164.101, et.seq.***