



BOARD OF TRUSTEES MEETING
THURSDAY, APRIL 25, 2019
5:00pm-7:00pm

Conference Center at Highland Care Pavilion
1411 East 31st Street Oakland, CA 94602
Ronna Jojola Gonsalves, Clerk of the Board
(510) 535-7515

LOCATION:

Open Session: HCP Conference Center

MEMBERS

Joe DeVries, *President*
Kinkini Banerjee, *Vice President*
Maria G. Hernandez, *Secretary*
Noha Aboelata, MD Louis Chicoine
Taft Bhuket, MD Tracy Jensen
Gary Charland Ross Peterson

NON-VOTING MEMBERS

Chief of Staff – AHS Medical Staff: M. Kelley Bullard, MD
Chief of Staff - AH Medical Staff: Joseph Marzouk, MD
Chief of Staff - SLH Medical Staff: Michael Ingegno, MD

BOARD OF TRUSTEES REGULAR MEETING MINUTES

THE MEETING WAS CALLED TO ORDER AT 5:07 PM

ROLL CALL WAS TAKEN AND THE FOLLOWING TRUSTEES WERE PRESENT: Noha Aboelata, MD, Kinkini Banerjee, Taft Bhuket, MD, Gary Charland (arrived at 5:26), Louis Chicoine, Joe DeVries, Maria Hernandez, Tracy Jensen, Ross Peterson

ABSENT:

A quorum was established.

Public Comment on Non-Agenda Items

Dr. Mira Elnan spoke regarding resident negotiations. She felt AHS was not taking the negotiations seriously. She gave a brief summary of recent negotiations. She said AHS was not discussing their requests, though she was hoping they'd have some new dates scheduled soon.

Dr. Marisa Zuluaga spoke regarding discharges and throughput (audio was illegible).

Kamaligil Mahil said she was on disability and was struggling to come back to work at AHS.

Sally Mahmoud requested the Board hire a Diversity Inclusion Officer or CEO with a medical degree to represent their core values.

Cecile Gozuin spoke regarding a zero-confidence letter in Peter Underwood and Sheila Lyzwa issued by the Care Management Nurses, Social Workers, and CMS of Highland Hospital. She said that management did not communicate with each other and requests for correction by staff have gone unheeded.

Elinor Perez said she'd been through many different department managers who did not complete their contracts under the leadership of Ms. Lyzwa and Mr. Underwood. She cited a variety of changing policies that made their jobs difficult and she cited unprofessional behavior.

Karin Salzgeber spoke regarding the challenging working conditions the Care Management Team had suffered. Someone on the team was planning to retire soon, and she Ms. Salzgeber already working 10-11 hours each day. She was concerned about what she was going to do.

Jennice Schuster said she had seen many changes during her long tenure, but it had never been as bad as it had been recently. There was no communication between managers. She said it reflected poorly to the patients.

Arnold Brillinger spoke regarding the challenging situation at the facility he lived at. Some patients weren't able to communicate, and it must be a challenge for them. He spoke regarding the many and diverse tasks that charge nurses had to manage.

CLOSED SESSION

1. Public Employee Performance Evaluation

[Government Code Section 54957(b)]

Title: Chief Executive Officer

(Reconvene to Open Session)

OPEN SESSION

A. MEDICAL STAFF REPORTS

M. Kelley Bullard, MD - AHS Medical Staff

Joseph Marzouk, MD - AH Medical Staff

Michael Ingegno, MD - SLH Medical Staff

Dr. Marzouk gave a recap of his presentation in QPSC, available here:
<http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>

Dr. Anupama Raikanti, Vice Chief of Staff provided a recap of the presentation provided to QPSC for San Leandro Hospital, available here:
<http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>

The Board discussed staffing and bed closure concerns brought up by Dr. Raikanti. Mr. Fonseca said that historical trending data dictated how much staff was scheduled. He reiterated they were not closing beds, they were adjusting staff volume based on need. Trustee Bhuket said the data needed to be analyzed and they would then need to discuss further.

Dr. Bullard gave a recap of her presentation in QPSC, available here:
<http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>

Mr. Finley asked Dr. Bullard to discuss the MEC discussion around Care Management in light of the presentation offered at QPSC. Dr. Bullard said that when they see the outcomes it seemed like they were moving in the right direction, but there were a lot of layers to comprehend. She said the data presented was more positive than she would have guessed.

B. BOARD PRESIDENT REPORT

Joe DeVries, President

Trustee Charland resigned effective April 25, 2019.

C. CEO REPORT

Delvecchio Finley, Chief Executive Officer

Mr. Finley reviewed the presentation available here:
<http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>.

Mr. Finley showed a video available here:
<https://www.youtube.com/watch?v=HjvtErSONws&feature=youtu.be>

D. COMMITTEE REPORTS

1. Audit and Compliance Committee: March 14, 2019

Trustee Banerjee, Committee Chair

Trustee Banerjee discussed the March 14, 2019 Audit and Compliance Committee Meeting, recapping the Committee conversations and the staff reports, which are available here: <http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>.

2. Quality Professional Services Committee: March 28, 2019

Taft Bhuket, MD, Committee Chair

Trustee Bhuket discussed the March 28, 2019 Quality Professional Services Committee meeting, recapping Committee conversations and the staff reports, which are available here: <http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>.

Trustee Chicoine said suggested the Board hear a presentation regarding Care Management and Acute Nursing Leadership. He also expressed interest in a

presentation regarding the Transfer Center. It was suggested these items could be heard at an upcoming retreat.

DeVries discussed recent meetings between AHP and OakCare. He was pleased with the efforts made by all parties and hoped to have a deal done by June. He believed it to be an important process that the physician leaders were working through in partnership with AHS leadership.

3. Human Resources Committee: April 10, 2019

Tracy Jensen, Committee Chair

Trustee Jensen discussed the April 10, 2019 Human Resources Committee Meeting, recapping the Committee conversations and the staff reports, which are available here: <http://www.alamedahealthsystem.org/2019-meeting-agendas-and-minutes/>.

4. Finance Committee: April 11, 2019

Louis Chicoine, Committee Chair

Trustee Chicoine discussed the April 11, 2019 Finance Committee Meeting, recapping the Committee conversations and the staff reports, which are available beginning on page 55 of this agenda packet.

E. CONSENT AGENDA: ACTION

1. Approval of the Minutes from the March 28, 2019 Board of Trustees Regular Meeting.

2. Approval of Policies and Procedures.

The Quality Professional Services Committee recommends approval of the Policies listed below.

System

- Ambulatory Formulary Management Policy
- Freestanding Clinic Policy and Procedure Manual
- Bed Bugs Lice Scabies Policy
- Hemodialysis Management

Highland Hospital

- Vancomycin Dosing Protocol
- Medication Error Reduction Plan

John George Psychiatric Hospital

- Tarasoff Policy

3. Approval of Contracts and Authorization for the CEO or His Delegate to Execute the Following Operating Contracts.

The Finance Committee recommends approval of the contract listed below.

- 1) New agreement with **Medline Industries, Inc.**, for provision of medical supplies and supply distribution services to all AHS facilities. The term of this proposed agreement shall be effective 05/01/2019 through 04/30/2024. The estimated impact of the proposed agreement is \$80,000,000.
Luis Fonseca, Chief Operating Officer
Baljeet Sangha, Vice President, Support Services
4. **Adopt a Resolution approving the Alameda County Health Care Services Agency Contract Signature Authorization Form authorizing designated staff and Board members to sign agreements, invoices, and contracts for FY2019-2020.**
5. **Adopt a Resolution Designating Authorized Signature for Union Bank Account.**

ACTION: A motion was made and seconded to approve the Consent Agenda. The motion passed.

AYES: Trustees Aboelata, Banerjee, Bhuket, Charland, Chicoine, DeVries, Hernandez, Jensen, and Peterson

NAYS: None

ABSTENTION: None

END OF CONSENT AGENDA

F. ACTION

1. **Resolution of the Alameda Health System Board Proposing an Agreement with the County of Alameda to Improve Facility Alignment**

Joe Devries, President

Trustee DeVries discussed the concerns that motivated the Resolution, which included throughput, lack of space, and fiscal concerns with ongoing rent in a variety of facilities. He said that they needed to have a sustentative conversation with the County at the policy maker level. He said the proposed resolution was a way to start that conversation immediately and have decisions made quickly so that once the space is empty it could be put to good use.

Trustee DeVries said the Oakland Mayor would like to share data and bring health care leaders together to discuss the regular patients to see how the problem impacts the city and Alameda County.

Trustee Chicoine said that Santa Clara County did a cost study and determined that the highest users in the homeless population cost \$84,000 annually. That data could serve as a model to quantify how much money this is costing.

The Board discussed the importance of working on this problem as part of a collaborative effort with all the relevant groups.

ACTION: A motion was made and seconded to approve the Resolution of the Alameda Health System Board Proposing an Agreement with the County of Alameda to Improve Facility Alignment. The motion passed.

AYES: Trustees Aboelata, Banerjee, Bhuket, Charland, Chicoine, DeVries, Hernandez, Jensen, and Peterson

NAYS: None

ABSTENTION: None

G. REPORT/DISCUSSION

1. Report on Status of the Acute Rehabilitation Unit Transition

M.D. Moye, General Counsel

Mr. Moye reviewed the report beginning on agenda packet page 52, further elaborating about the transition of San Leandro Hospital to the core license. He said the Board would receive a recommendation from QPSC to approve the proposed revised bylaws of the core Medical Staff, which resulted from the ongoing negotiations between the two Medical Staffs. That created a set of bylaws that would provide for clinical oversight of the Medical Staff over San Leandro Hospital as part of the core. The next step would be to provide an effective date for the Medical Staff to be organized under the bylaws, which would be in July. The vote taken by San Leandro Hospital would be to join or not to join the Medical Staff.

H. STAFF REPORTS (Written)

1. Finance Report

Ann Metzger, Interim Chief Financial Officer

February 2019 Financial Report

2. Chief Operating Officer Report

Luis Fonseca, Chief Operating Officer

a) February 2019 Operations Report

3. Fiscal Year 2020 Budget Update

Luis Fonseca, Chief Operating Officer

I. INFORMATION REPORTS (Written)

1. AHS Community Engagement Report

Terry Lightfoot, Director, Public Affairs and Community Engagement

2. Legislative Affairs/Local Government Strategy

Terry Lightfoot, Director, Public Affairs and Community Engagement

3. Media Relations Report

Terry Lightfoot, Director, Public Affairs and Community Engagement

Mr. Moye announced that the Board of Trustees were adjourning into Closed Session to discuss the agenda items per the applicable Government Codes.

CLOSED SESSION

1. Pending Litigation

M. D. Moye, General Counsel
Significant Exposure to Litigation
[Government Code Section 54956.9(a)]

AHS v. ACERA et al.

2. Conference with Labor Negotiators

Agency Representatives: Tony Redmond, CHRO; Athena Buenconsejo, Director,
Labor Relations
Employee Organizations: CNA (2 matters), BTC, ILWU, CIR
[Government Code Section 54957.6]

3. Public Employee Performance Evaluation

[Government Code Section 54957(b)]
Title: Chief Executive Officer

(Reconvene to Open Session)

OPEN SESSION

J. REPORT ON ACTION TAKEN IN CLOSED SESSION

Trustee DeVries announced there was no reportable action taken in Closed Session.

PUBLIC COMMENT: None

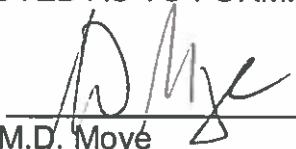
TRUSTEE REMARKS: None

ADJOURNMENT: 8:45 PM

This is to certify that the foregoing is a true and correct copy of the minutes of the regular meeting of April 25, 2019 as approved by the Board of Trustees on May 23, 2019.


Ronna Jojola Gonsalves
Clerk of the Board

APPROVED AS TO FORM:

Reviewed by: 
M.D. Moye
General Counsel