



BOARD OF TRUSTEES MEETING

THURSDAY, May 24, 2018

5:00PM – 7:00PM

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

LOCATION:

Open Session: HCP Conference Center

MEMBERS

Joe DeVries, **President**

Kinkini Banerjee, **Vice President**

Maria G. Hernandez, **Secretary**

Taft Bhuket, MD

Tracy Jensen

Gary Charland

Michele Lawrence

Louis Chicoine

Anthony Thompson

Chief of Staff – HGH/FMT/JGH/AMBULATORY Medical Staff: Gene Hern, MD

Chief of Staff - SLH Medical Staff: Joel Chiu, MD

Chief of Staff - AHD Medical Staff: Elpidio Magalong, MD

BOARD OF TRUSTEES REGULAR MEETING MINUTES

THE MEETING WAS CALLED TO ORDER AT 5:10PM

ROLL CALL WAS TAKEN AND THE FOLLOWING TRUSTEES WERE PRESENT: Kinkini Banerjee, Taft Bhuket, MD, Gary Charland, Louise Chicoine, Joe DeVries, Tracy Jensen, and Anthony Thompson

ABSENT: Maria Hernandez and Michele Lawrence

A quorum was established.

Delvecchio Finley, CEO, introduced the two Epic partners, Trina Johnson, project director, and Jared Clingasan, project executive.

Employee Recognition

Steve Ahm, RN, Certified Emergency Nurse, Alameda Hospital; Mayveleen L. Mercado, Occupational Therapist II, San Leandro Hospital; Raphael Joson, Physical Therapist II, San Leandro Hospital; Shaina Woods, Financial and Legal Affairs Social Worker, Fairmont Hospital; Debbie Parish, RN, Intensive Care Unit, Highland General Hospital; Jennifer Kondylis, RN, Clinical Nurse II, Intensive Care Unit, Highland General Hospital; Tina Liu, Pharm.D., Clinical Pharmacist Specialist, Highland General Hospital; Lynette Longmire,

Activity Therapist, John George Psychiatric Hospital; and Rita Carter, Lead Housekeeper, John George Psychiatric Hospital were recognized for their outstanding job performance.

Public Comment

Wendy Peterson, AHS Dermatology, speaking for four members of her department, spoke regarding the importance of the dermatology department and recapped the important work they had done in the last few years including expanding to five days a week at Highland because of the nurse practitioners. She expressed concern about the restructuring of the department.

Patric Unemori, AHS Head of Dermatology, spoke regarding the success of reducing the backlog of patients from over 2000 to zero. He said the current model maximized efficiency through the referral process and was profitable. He said the service should be continued at Eastmont and Hayward where the infrastructure existed already.

Karen Rothblatt, CNA Resolution, spoke regarding a resolution she requested the Board approve supporting unions.

Lisa LaFave, San Leandro Hospital, spoke regarding the nurses at San Leandro Hospital and their commitment to the population. She also requested the Board approve the CAN resolution. She requested they change their plan to lay off nine nurses and she voiced concern that management was compromising patient care, not working with the union, and not honoring the contract.

Nav Khangura, San Leandro Hospital, also spoke regarding the layoffs at San Leandro Hospital. She said management regularly requested they stay over and pick up shifts and all shifts have had shortages of staff.

Sabrina Hoffmann, SEIU 1021, spoke regarding some dysfunction in her department. There had been a large turnover of management, 12 in less than four years, which she felt led to the issues.

Tracey Gonopolsky, SEIU 1021, said the staff shortages lead to angry customers and errors in patient treatment. Constant turnover was frustrating. A recent tech got fired because she was a threat to management. The director was not qualified for the position and the radiology department should have a dedicated director.

Wendi Luke-Walway, said the plan was going to directly affect patient care.

A. MEDICAL STAFF REPORTS

Gene Hern, MD, HGH/FMT/JGH/Ambulatory Medical Staff

Joel Chiu, MD, San Leandro Hospital Medical Staff

Elpidio Magalong, MD, Alameda Hospital Medical Staff

Dr. Hern reviewed the report beginning on page six of the agenda packet.

Trustee DeVries asked about the access change and wondered if it was all due to templates. Dr. Jamaledine said that standardization of the templates was a big part of it. Also, restructuring the elective procedures helped.

Dr. Chiu reviewed the report beginning on page eight of the agenda packet.

Dr. Magalong reviewed the report beginning on page nine of the agenda packet.

BOARD PRESIDENT REPORT

Joe DeVries, President

B. CEO REPORT

Delvecchio Finley, Chief Executive Officer

Mr. Finley reviewed the presentation available here:

<http://www.alamedahealthsystem.org/meeting-agendas-and-minutes/>

Trustee DeVries asked about the Satisfactory rating on the Epic Monthly Progress Report for April 2018. Mr. Finley explained that it was probably a four out of five because of the ongoing recruitment efforts and a sense of wanting to ensure it is understood that there was always work to do.

Trustee Chicoine commented on the recent article Mr. Finley wrote concerning disparities in African American health care and said it would be helpful for the communications team to work on promoting the article and others like it to bring awareness of the issue.

C. CONSENT AGENDA: ACTION

1. Approval of Contracts and Authorization for the CEO or His Delegate to Execute the Following Operating Contracts:

The Finance Committee recommends approval of the contracts listed below.

- a) Alameda Health System Foundation - Presentation of Foundation Development Plan and Contract Proposal to be approved. The Alameda Health System Foundation Support Agreement, for the period of July 1, 2018 through June 30, 2021, is not to exceed \$7,000,000.00.

Delvecchio Finley, Chief Executive Officer

Debra Barnes, AHS Foundation President

Mr. Finley stated that the total amount was about \$300K over the amount in the contract report, raising the total to approximately \$7.3M rather than the \$6.9M presented to the Finance Committee and published in the Board agenda packet.

ACTION: A motion was made and seconded to approve Consent Agenda Item 1A as revised. The motion passed.

AYES: Trustees Banerjee, Bhuket, Charland, Chicoine, DeVries, Jensen, and Thompson

NAYS: None

ABSTENTION: None

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- b) Renewal agreement with Alameda Inpatient Medical, Inc. for the provision of hospitalist and Medical Direction services at Alameda Health System Psychiatric, Rehabilitation and Skilled Nursing Facilities. The term of the proposed agreement shall be from June 1, 2018 through May 31, 2021. The estimated impact of the proposed agreement is \$5,588,307.67.
Ghassan Jamaledine, Chief Medical Officer

 - c) New agreement with GE Healthcare for the provision of new software licenses, software interfaces, and relevant training. The term of the proposed agreement shall be effective from the date of execution for a period of 1 year. The estimated impact of the proposed agreement is \$159,608.00.
Ed Babakanian, Interim Chief Information Officer

 - d) New agreement with Allied Universal Security Services for the provision of security guard services personnel across Alameda Health System. The term of the proposed agreement shall be from July 1, 2018 through June 30, 2021. The estimated impact of the proposed agreement is \$17,005,631.76.
Luis Fonseca, Chief Operating Officer

 - e) Amendment to the agreement with RevSolve to include additional mailing services in support of the main agreement for collections services. The term of the proposed agreement shall be effective upon execution through June 30, 2020. The estimated impact of the proposed agreement is \$18,200.00.
Nancy Kaatz, Interim Chief Financial Officer

ACTION: A motion was made and seconded to approve Consent Agenda Items 1B-1E. The motion passed.

AYES: Trustees Banerjee, Bhuket, Charland, Chicoine, DeVries, Jensen, and Thompson

NAYS: None

ABSTENTION: None

2. Approval of the Authorization of the CEO to Engage Interim Chief Financial Officer Services.

The Special Executive Committee recommends that the Board ratify the following action taken [date]:

- a) New Agreement with Toyon, Inc. to provide interim chief financial officer services and support for the period March 22, 2018-March 21, 2019. The estimated impact of the proposed agreement is \$350,000.00.
Delvecchio Finley, Chief Executive Officer

ACTION: A motion was made and seconded to approve Consent Agenda Item 2. The motion passed.

AYES: Trustees Banerjee, Bhuket, Charland, Chicoine, DeVries, Jensen, and Thompson

NAYS: None

ABSTENTION: None

3. Policies and Procedures

The Quality Professional Services Committee recommends approval of Policies and Procedures listed below.

- Credentialing and Privileging of HIV/AIDS Specialists (from 4/26/18 closed session)

ACTION: A motion was made and seconded to approve Consent Agenda Item 3. The motion passed.

AYES: Trustees Banerjee, Bhuket, Charland, Chicoine, DeVries, Jensen, and Thompson

NAYS: None

ABSTENTION: None

D. DISCUSSION/REPORT

1. Financial Report (Written)

Nancy Kaatz, Interim Chief Finance Officer

- a) March 2018 Financial Report
- b) 12 Month Forecast update

2. Chief Operating Officer Report (Written)

Luis Fonseca, Chief Operating Officer

- a) March 2018 Operations Report
- b) Fiscal 2018 Back to Budget Plan

3. FY 2019 Budget Presentation

Delvecchio Finley, Chief Executive Officer

Trustee Jensen asked if there were positions not being filled. Mr. Fonseca said it was normal to have some positions vacant, it didn't indicate that there was a freeze on the positions.

Trustee Thompson asked if Alameda Health System (AHS) had received any money from Kaiser yet in the current year. Mr. Finley said \$10M had been received, they booked the amount of operating expenses used, about \$1M, as a cash contribution. The rest fell to the balance sheet.

The Trustees asked about Rubicon Referral Platform, which was discussed at Quality Professional Services Committee in previous months. Mr. Finley said that they were moving all primary care and more specialties to have a more cohesive e consultation platform. Trustee Bhuket explained what Rubicon was for the Trustees who were not familiar with it. He said the vision was to use it as a true referral platform.

Trustee DeVries asked why they would see a decrease in specialty care projected with Rubicon. Mr. Finley said that wasn't so much to do with Rubicon, but with expectations in several departments. Dr. Jamaleddine said that they were redesigning the service to be more patient-centric and be more cost sustainable.

Trustee DeVries asked if it was true that Rubicon would not interface with Epic. Mr. Finley said that was true, but they were considering an interface.

Trustee Charland discussed the difference between a true e visit and the e consult that Rubicon created and billable differences. Dr. Jamaleddine said that it took a few minutes to respond to the consult and added great value to the client. They had been working on computing the value.

Trustee Thompson asked why general and administrative expenses were up 11%. Mr. Finley said two-thirds of that was the Foundation contract. Mr. Fonseca said it was also Human Resources engagement expenses.

E. COMMITTEE REPORTS

1. Finance Committee Report

Anthony Thompson, Chair

2. Quality Professional Services Committee Report

Taft Bhuket, Committee Chair

F. INFORMATION

1. AHS Community Engagement Report

Terry Lightfoot, Director, Public Affairs and Community Engagement

2. Legislative Affairs/Local Government Strategy

Terry Lightfoot, Director, Public Affairs and Community Engagement

3. Media Relations Report

Terry Lightfoot, Director, Public Affairs and Community Engagement

CLOSED SESSION

Mike Moyer, General Council, announced that the Board would convene in Closed Session per Government Code Section 54957 (b).

A. Potential Litigation [2 matters]

M. D. Moyer, General Counsel

Significant Exposure to Litigation

[Government Code Section 54957.9(d)(4)]

B. Public Employee Performance Evaluation

[Government Code Section 54957(b)]

Title: Chief Executive Officer

OPEN SESSION

G. Report on Action Taken in Closed Session

Trustee DeVries announced that no action was taken in closed session.

PUBLIC COMMENT: None

TRUSTEE REMARKS: None

ADJOURNMENT: 7:54pm

This is to certify that the foregoing is a true and correct copy of the minutes of the regular meeting of May 24, 2018 as approved by the Board of Trustees on June 28, 2018:



Ronna Jojola Gonsalves
Clerk of the Board

APPROVED AS TO FORM:

Reviewed by: _____



M.D. Moye
General Counsel