



**QUALITY PROFESSIONAL SERVICES
COMMITTEE MEETING
Thursday, November 21, 2013**

Executive Suite Located at Highland Care Pavilion
1411 East 31st Street Oakland, CA 94602
Marla Cox, Clerk of the Board
(510) 535-7515

LOCATION:
Open Session: HCP Conference Center A/C

COMMITTEE MEMBERS

Barry Zorthian, MD, *Chair*
Daniel Boggan, Jr.
Michele Lawrence
Taft Bhuket, MD
Joe Walker, MD

MINUTES

THE MEETING WAS CALLED TO ORDER AT 4:38PM.

ROLL CALL WAS TAKEN AND THE FOLLOWING TRUSTEES WERE PRESENT:

Barry Zorthian, MD, Daniel Boggan, Jr., Michele Lawrence

Non-Voting Members present: Drs. Taft Bhuket and Joe Walker

TAB #2 Approval of Minutes

Minutes of the October 17, 2013 Quality Professional Services Committee Meeting approved.

ACTION: A motion was made and seconded, and the Committee approved the minutes.

TAB #3 Approval of Policies and Procedures

Administrative Policies

- Forensic Patient – Care of Patient in Law Enforcement Custody
- Surge Capacity Plan

ACTION: A motion was made and seconded, and the Committee approved the policies and procedures.

TAB #4 REPORT: Patient Story

Shareen Cronin, MSN, RN, Director, Emergency and Trauma Services reported on an Oakland Firefighter who was a patient at Highland Hospital.

TAB #5 REPORT: DSRIP and STC

Varsha Chauhan, Executive Director, System Transformation Center gave a report to the committee describing DSRIP and STC objectives. Varsha also presented the Organizational chart for the System Transformation Center Department detailing responsibilities.

TAB #6 INFORMATION: Summit Series

The committee viewed Program 5: What is the Board Responsible for Exactly?

TAB #7 REPORT: Medical Executive Committee

Taft Bhuket, MD, Chief of Staff, AHS Medical Staff gave the Medical Executive Committee report. Dr. Bhuket truly believes that the hospital suffers from congestive hospital failure and explained why using the analogy of a cardiac patient with heart failure. There were four patients in the operating room who had nowhere to go, they were being recovered in the O.R., the single most expensive piece of territory in the entire institution. He wants the hospital to make discharging patients a priority.

TAB #8 INFORMATION: Consent Strategic Dashboard

Kerin Bashaw, VP Quality, presented a powerpoint presentation on the core measures. Wright Lassiter III, CEO stated that the core measures are not in the shape he would like. Processes are being put in place to address recent changes.

TAB #9 INFORMATION: Issue Tracking & Follow-up

Kerin Bashaw, VP, Quality addressed gave an update on the process to incorporate patients into the committee structure of QPSC. Kerin reported that the committee met and decided they wanted to have patient improvement teams. They met with three teams that they felt would be good. Kerin will continue to report on the progress.

TAB #10 REPORT: Legal Counsel's Report on Action Taken in Closed Session

Douglas B. Habig, General Counsel reported

Public Comments - No comments

Board of Trustees Remarks – No comments

ADJOURNMENT 6:08pm

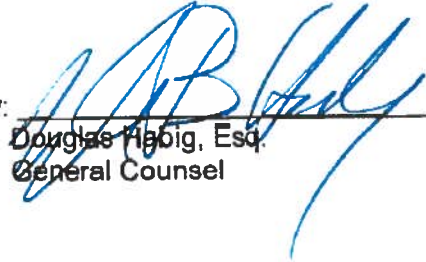
Respectfully Submitted,



Marla D. Cox
Clerk of the Board

APPROVED AS TO FORM:

Reviewed by:



Douglas Hoig, Esq.
General Counsel