

AHS SDI Office Information



Patient State Disability Coordinator

Jade Graffort
510-437-6464

Office Hours

Monday - Friday
10am - 2pm

Online applications and extensions take 5-7 days to process

For a status update or questions regarding the application process, call EDD at:

- 800-480-3287; Dial: 1-3-3-0 (without waiting for the prompts) to reach a live person.

To file online, go to edd.ca.gov

FILED ON: pending.

When you get to the home page, click on the “Benefits Login” link at the top of the page; once you’ve either signed in or created a login, you will need to click on “SDI Online” (not “UI Online”).

Go to the SDI Online Homepage and select “New Claim”; if you are using a mobile device, click on the 3 lines at the top of the page and it will give you this option in the drop down. Click on the “Disability Insurance” link to start the application. Complete the application with all your personal information.

Note: the “I authorize Physician/Practitioner/Organization” answer is “ACMC” or “Highland Hospital.”

Once the application is complete, you can call or email with the Receipt Number (“R100000xxxxxxxx”) and disability start date.

If your disability is extended

FILED ON: pending.

- Provide the Claim ID number for your “Physician/Practitioner’s Supplemental Certificate” (i.e. DI-100X-XXX-XXX number).
- A new disability letter from your doctor with an extended “released from disability” date.

If you have not received a new certificate from EDD, you need to call EDD to get a new one.