



CEO Board Report  
Board of Trustee Meeting  
May 11<sup>th</sup>, 2022



# AHS Operations and Program Update

# Community Connection

I am excited to let you know that both Alameda Health System and San Leandro Hospital were nominated for Best Hospital or Medical Center in [Parents Press](#) magazine. This nomination by our community is a testament to your hard work and dedication.

I encourage you to visit the site and vote.

# Trust

**TO:** Board of Trustees  
All Staff & Medical Staff

**FROM:** James E. T. Jackson, Chief Executive Officer  
Dr. Bhuket, President of the Board of Trustees  
Dr. Tornabene, Chief Medical Officer  
Dr. Akileswaran, President of the East Bay Medical Group  
Dr. Smith, Chair of the Department of Obstetrics and Gynecology

**DATE:** May 7<sup>th</sup>, 2022

**SUBJECT:** Supporting Our Patients' Reproductive Freedom

Earlier this week, we, like many of you, were outraged to read the leaked draft majority opinion that would overturn *Roe v. Wade*. If enacted, it will eliminate abortion rights that have been constitutionally protected for more than 50 years.

At Alameda Health System, we consider abortion care to be essential health care. We understand that the decision to end a pregnancy can happen for a variety of reasons and will vigorously defend the right of all our patients to make personal, medical decisions for themselves, with support from their providers. We stand with our patients. We stand by our providers. We will fight back against measures that thwart our ability to deliver equitable health care to the communities we serve.

If *Roe* is indeed reversed, the power to decide the legality of abortion care will shift to the states. Many states are poised to significantly restrict or ban abortion if the drafted Supreme Court decision becomes law. Elimination of the Federal, constitutional right to abortion will have devastating, potentially fatal impacts on women and pregnant people, children, and families – especially those who are marginalized due to racism, poverty, or immigrant status. California has a long history of being a refuge for reproductive freedom. While other states are limiting access to reproductive health, California legislators are working to ensure that the estimated 1.8 million women and pregnant people who will travel to California for abortion care each year will have a place to go.

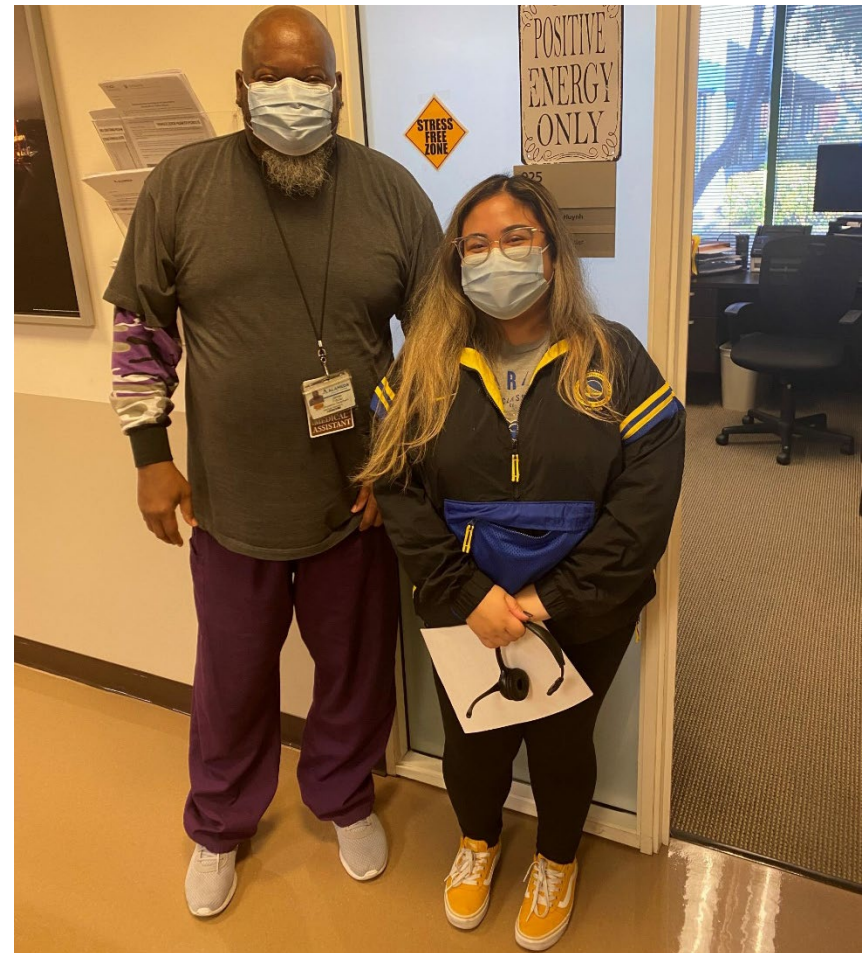
As an anchor institution committed to eliminating health disparities, AHS has a moral imperative to provide safe, equitable care to all who live here and all who come here. We are reaching out to local officials, advocates, and policymakers to determine the nature and scope of our efforts to protect our patients' legal right to abortion care and protect the abortion providers at AHS. We will continue to provide our patients with high-quality health care, including abortion care.

We are health care providers. AHS is a haven for the most vulnerable among us and an advocate for equitable, compassionate, and culturally sensitive care regardless of social and financial barriers. When politics and controversies put up barriers to our vital work, we will be guided by the steadiness of our unwavering mission: Caring, Healing, Teaching, Serving All.



# CEO Rounding

- ❑ Productive way to connect with staff and identify and eliminate obstacles.
- ❑ Can contribute to a positive work environment.
- ❑ Rounding at all AHS sites:
  - ❖ 63 facility visits
  - ❖ 131 meetings with individual staff
  - ❖ 85 meetings with physicians



# “The Walks” w/ the CEO Lake Merritt (4/23/2022)



- 7 + Employees participated (***pets are welcomed***)
- Parking spaces provided in partnership w/ the DT Senior Center located in the historic Veteran’s Memorial Building.
- T-shirts, baseball caps, towels, water and coffee provided.



# Quality Care

# Acute Rehabilitation Unit Key Performance Indicators

## Key Performance Indicators

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Avg YTD	Target
<u>QUALITY</u>											
Functional Efficiency	4.12	4.38	4.48	3.69	4.18	4.4	3.62	3.89	4.33		NEW
D/C to Community %	83.64%	80.77%	85.71%	90.00%	80.00%	86.27%	80.56%	89.70%	82.00%	84.67%	>80%
Return to Acute %	5.45%	11.54%	4.08%	2.00%	8.00%	1.96%	2.78%	0.00%	6.00%	4.38%	<6%
Discharge to SNF%	10.91%	7.69%	10.21%	8.00%	12.00%	11.77%	16.66%	10.30%	12.00%	10.95%	<13%
CAUTI's	0	0	0	0	0	0	0	0	0	0	0
Medication errors	0	0	0	0	0	0	0	0	0	0	0
Acquired Pressure Ulcers	0	0	0	0	0	1	0	0	0	0.12	0
Falls per 1000 patient days	6.4	1.6	5.8	5.4	3.5	6.1	7.8	3.0	2.9	4.72	<5.5%

**Functional Efficiency:** the functional change the patient makes per day during the rehabilitation stay

# Staff and Patient Experience

# Nurses/Skilled Nursing/Hospital Week

*Celebrating*

NURSES, SKILLED NURSING CARE & HOSPITAL WEEK



ROOTED IN STRENGTH

# Nurses/Skilled Nursing/Hospital Week (cont.)

In recognition of Nurses, Skilled Nursing Care and Hospital Week, AHS wants to acknowledge your hard work and dedication. From day one of the pandemic, you stood on the front lines of AHS's response to COVID-19 and boldly navigated the unknown threat to yourselves, families, colleagues, patients and residents. You faced extraordinary challenges, but you adapted and excelled amidst a rapidly evolving landscape.

Now more than two years later, your resilience shines through your shared strength of purpose and unwavering commitment to the health and wellness of all those whom we serve. For our patients, residents and the community, you are the heart of health care at AHS and we recognize the invaluable role you play in providing compassionate, culturally competent and quality care.

Because of your contributions and collaborative spirit, we have achieved important milestones including the development of a budget surplus thanks to organizational improvements and innovations in patient care services that you all lead.

Finally, the completion of the 2022 SCORE Survey resulted in outstanding participation rates with 60 departments achieving a 100% response rate and Highland Hospital's response rate jumped from 68% in 2021 to an exceptional 96% this year. Overall, the SCORE participation rates illustrate your dedication to making AHS a great place to work and to receive care.



# Nurses/Skilled Nursing/Hospital Week (cont.)



**MAY 9TH & 11TH**  
**May 9th @ Highland Hospital**

**Legal Implications of Nursing Documentation** - Dr. Kimberly Long

**Nurses Making a Difference** - Dr. Michelle Williams

**HeartMath** - Dr. Erica Hooper-Arana

**Reconciling, Recovering and Resilience: Our Approaches to Caring and Leading** - Dr. Dana Littlepage

**School Fair** - Various Bay Area & Online Schools of Nursing

← Scan the QR Code to RSVP for the Symposiums  
**Free CEs Available**

**2022 Theme:**  
**"Rooted in Strength & Diversity"**

**May 11th @ Alameda Hospital**

**Culture of Safety** - Darshan Grewal, MPH, MBA, RN

**The Nurse's Role in Serious Illness Care: Scope of Practice and Tools** - Wendy Anderson, MD, MS

**Self Care and Resilience** - Sofia Newton, MPH

**HearthMath: An Anecdote for Stress and a Catalyst for Self-Care** - Dr. Paulina Van

**Timing is Everything: A Personal Journey to Becoming a Stroke Coordinator** - Rebecca Hidalgo Salomon, MSN, RN

**Connect to Purpose - A Donation Story** - Nakie Madrigal Donor Network West

**Considerations in Stroke Care/Symptoms, Recognizing Posterior Stroke, Treatments** - Caron Rice, Therapeutic Area Manager, Genentech, Inc.



## AHS' Hospital Week Celebration

### Off the Grid Food Truck Event & Meal Box Schedule

#### SAVE THE DATES:

Alameda Hospital (includes Marina, Creedon & South Shore) | Monday, May 9<sup>th</sup> – 12:00-5:00pm

Highland Hospital | Wednesday, May 11<sup>th</sup> - 12:00-5:00pm

San Leandro Hospital (includes Newark & Hayward) | Wednesday, May 11<sup>th</sup> – 12:00-5:00pm

Fairmont Hospital (includes JGPH & Eastmont) | Friday, May 13<sup>th</sup> – 12:00-5:00pm

Park Bridge | Monday, May 9<sup>th</sup> – meal boxes will be delivered between 10:30-11:30am

System Support Center | Wednesday, May 11<sup>th</sup> – meal boxes will be delivered between 10:30-11:30am

*\*For the Food Truck events, meal tickets will be required and will be distributed by facility leaders beginning Friday, May 6<sup>th</sup>.*



# Nurses/Skilled Nursing/Hospital Week (cont.)

In honor of Nurses' and Hospital Week, The Spiritual Care Department will be offering hand blessings to any staff member who would like to receive one.

A hand blessing is not necessarily religious.

It's a brief moment of gratitude - a time to appreciate all that your hands do to make a difference.

**Highland Hospital**  
**Sunday, May 8<sup>th</sup> and Monday, May 9<sup>th</sup>**  
Chaplain Donald Miller  
Rounding on Inpatient Floors  
Questions: Contact 510-290-5972

**Thursday, May 12**  
Chaplain Betty Clark  
11:30 AM- 4:00 PM  
Outpatient Clinics/ Labor and Delivery  
Questions: Contact 510-978-3869

**Alameda Hospital**  
**Tuesday, May 10**  
9:00 AM– 1:00 PM  
Women's Health Center- 1<sup>st</sup> Floor  
Chaplain Fleeta Turrentine  
Questions: Contact 510-918-4222

**San Leandro Hospital**  
**Friday, May 6**  
Chaplain Sue Magidson  
8:00 AM- 10:00 AM  
AND  
4:00 PM- 6:00 PM  
Cafeteria Patio  
Chaplain Sue Magidson  
Questions: Contact 510-861-0510

# COVID-19 Vaccination Update



- ❑ As of April 11th, 2022, we have Active employees only (LOA/WC/ACTIVE – Fully Vaccinated):  
Total – 5,225
- ❑ 95% - Active Employees Fully Vaccinated.
- ❑ 5% - AHS Employees Unvaccinated.
- ❑ 94% - AHS employees received boosters.
- ❑ The COVID patient vaccination clinic at HCP-3 will offer the 2<sup>nd</sup> booster to employees as patients only.

# 2022 AHS/BOS

## Board of Governance Ad Hoc Committee

Supervisors Dave Brown and Richard Valle are the members of the Board of Supervisors AHS Governance Ad Hoc Committee charged with conducting a review of possible changes to the governance structure for Alameda Health System (AHS), particularly focusing on financial accountability and oversight by the Board of Supervisors.

Supervisors Brown and Valle comprise the committee and will attend each meeting along with AHS representatives, County leadership, and labor representatives. The meeting size is intentionally small and focused on this specific work.

Meetings started in February 2022 and may last through early July. Sessions are by invitation only and are not be open to the public.

Remaining Meetings:

- Meeting #4 – April 22, 2022 – Accountability and Transparency Discussions
- Meeting #5 – May 13, 2022 – Accountability and Transparency Discussions
- Meeting #6 – June 3, 2022 - Agreements
- Meeting #7 – June 17, 2022 - Agreements
- Meeting #8 – July 1, 2022 (if necessary) TBD



MAY 21  
2022

SOUL OF  
SPRING





# “Soul of Spring” – May 21, 2022

- ❑ Please be sure to join Alameda Health System Foundation as they host the Soul of Spring experience! This aims to be a wonderful reimagination of our previous galas and is a great way for us to re-engage socially with each other! All proceeds benefit programs and services at Alameda Health System. I know I will be there!
- ❑ This experience will be headlined by the one and only Grammy Award-Winning Thelma Houston with additional music and an afterparty featuring a wonderful group of Bay Area locals known as Jazz Mafia. If you have been to a Foundation event recently, you’ll notice a new dynamic and engaging energy that the foundation is creating around our work at Alameda Health System.
- ❑ The Foundation is hard at work to create an exciting environment on May 21 to share the AHS story and make the case for philanthropic support for our patients and the communities we serve. Please scan the QR code or visit the events section of the Alameda Health System Foundation website to learn more and purchase tickets. This is one gathering, you won’t want to miss!



Saturday, May 21, 2022

Join us for the experience of the year!

The Bridge Yard | Oakland, CA  
6:00 pm to 11:00pm

# Soul of Spring

<https://www.foundationahs.org/events/soulofspring/>



## Featuring



Grammy Award Winning Artist Thelma Houston



Bay Area Music Collective  
Jazz Mafia



Great Food, Beverages, and Exciting  
Silent Auction Items

# Schwartz Rounds – May 12, 2022



## *Holding Compassion in Scary Situations*

May 12, 2022 12-1pm

Zoom Password: 068750

[https://alamedahealthsystem.zoom.us/j/85763909539?](https://alamedahealthsystem.zoom.us/j/85763909539?pwd=MUE0c3BnditjYXg0T2ZsdTRxME9zd09)

[pwd=MUE0c3BnditjYXg0T2ZsdTRxME9zd09](https://alamedahealthsystem.zoom.us/j/85763909539?pwd=MUE0c3BnditjYXg0T2ZsdTRxME9zd09)



Our focus this month is balancing compassion with fear when caring for aggressive patients or family members.

How can compassion and fear co-exist? After all, it's our job to help, but we also want to feel safe. It's a difficult experience to process alone. So don't! Please join us this Thursday May 12th at 12 noon to hear your colleagues experiences and share your own!

All AHS Employees, Affiliated Clinicians and Trainees Welcome  
CEU's and CME's are available

For more information email Sofia Newton at  
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