California Department of Health Care Services
Medical Managed Care Health Care Options
Alameda County Medi-Cal Managed Care Health Plans – April 2022

Alameda Alliance for Health	**Anthem Blue Cross Partnership Plan**
1-510-747-4567 (TTY 1-800 735-2929) www.alamedaalliance.org	**1-888-285-7801** (TTY 1-888-757-6034 or 711) www.anthem.com/ca/medi-cal/
Medical plan materials • Member handbook • Provider directory • Formulary	**Medical plan materials** • Member handbook • Provider directory • Formulary
Standard Benefits ***All Medi-Cal Managed Care Medical plans include:*** • Doctor's Visits • Emergency Services • Hospice/Palliative Services • Hospitalization • Maternity/Newborn Services • Mental/Behavioral Health Services • Laboratory/Radiology Services • Preventative Services • Substance Use • Pediatric Services • Telehealth	**Standard Benefits** ***All Medi-Cal Managed Care Medical plans include:*** • Doctor's Visits • Emergency Services • Hospice/Palliative Services • Hospitalization • Maternity/Newborn Services • Mental/Behavioral Health Services • Laboratory/Radiology Services • Preventative Services • Substance Use • Pediatric Services • Telehealth
Plan Network Hospitals *In the event of an emergency, call 911. Alameda Alliance for Health has over **13** plan network hospitals, such as: • Alameda Hospital • St. Rose Hospital • Eden Medical Center • Washington Hospital • UCSF Medical Center	**Plan Network Hospitals** *In the event of an emergency, call 911. Anthem Blue Cross Partnership Plan has over **8** plan network hospitals, such as: • Alameda Hospital • Alta Bates Summit Medical Center • Eden Medical Center • San Leandro Hospital • St Rose Hospital
Doctors you can visit • Over **580** doctors – **6,850** specialists. Visit www.alamedaalliance.org/ to search for a doctor near you.	**Doctors you can visit** • Over **668** doctors – **3,505** specialists. Visit www.anthem.com/ca/find-care/ to search for a doctor near you.

Pharmacies
- Most California pharmacies serve Medi-Cal. Visit www.Medi-CalRx.dhcs.ca.gov to find a Medi-Cal pharmacy near you. For pharmacy Customer Service call 1-800-977-2273 or 711 for TDD.

Urgent Care
- Please call 1-888-433-1876 24 hours/7 days a week
- Call 911 in case of emergency

Vision Plan
- **139** Vision Service Plan doctors
- MARCH® Vision Care

Transportation
- For Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT) call Members: 1-855-891-7171

Health Education
- Asthma, Diabetes, Parenting, Pregnancy, Breastfeeding, Safety, Healthy Eating, Smoking Cessation, no cost healthy living classes and handouts, and more.

Languages
- Interpreting services available in your language at no cost, call 1-510-747-4567.

Member Services
- Phone number: 1-510-747-4567
- Toll-Free: 1-877-932-2738 Monday – Friday, 8 am to 5 pm (CRS/TTY): 711/1-800-735-2929

Pharmacies
- Most California pharmacies serve Medi-Cal. Visit www.Medi-CalRx.dhcs.ca.gov to find a Medi-Cal pharmacy near you. For pharmacy Customer Service call 1-800-977-2273 or 711 for TDD.

Urgent Care
- Please call 1-800-224-0336 24 hours/7 days a week
- Call 911 in case of emergency

Vision Plan
- **124** Vision Service Plan doctors
- Vision Service Plan

Transportation
- For Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT) call 1-877-931-4755

Health Education
- Diabetes, Nutrition Obesity and Weight Management, Asthma, Smoking Cessation, Parenting/Wellchild.

Languages
- Interpreting services available in your language at no cost, call 1-800-407-4627.

Member Services
- 1-888-285-7801, 7 am to 7 pm Monday – Friday
- 1-888-757-6034 TTY/TDD