

Visitation Guidance

Outpatient Visitor Guidelines

Visitors are not permitted to accompany adult patients unless they require special assistance due to a disability or impaired understanding, or unless they are the patient's primary caregiver.

Pediatric patients, elderly patients and patients with mobility, language or cognitive issues are permitted to bring one visitor during their appointment time.

Inpatient Visitor Guidelines

There is no visitation, except for compassionate exceptions.

COVID-19 vaccine and testing not required for compassionate exceptions.

There are no overnight visits for compassionate exceptions.

Emergency Department Guidelines

Visitors are not allowed. Compassionate exceptions apply.

COVID-19 vaccine and testing not required for compassionate exceptions.

Post-Acute Visitor Guidelines

Visitors will be allowed with a negative test within 24 hours of a visit for an antigen test, and 48 hours with a PCR test.

All post-acute visitors must be vaccinated and boosted if they are eligible.

Compassionate Exceptions

For entry to AHS, all visitors must comply with the requirements outlined on the next page.

Visitor Exceptions	Applicable to: COVID-19 Positive, Suspected COVID-19 Patient & COVID-19 Negative Patients
NICU	One vaccinated or negative Covid tested parent/guardian at a time daily during inpatient stay.
End of Life	All end-of-life visitation will be arranged with care management/social work (director of nursing or administrator in post-acute) and the unit charge nurse. Limitation on number of visitors and length is variable depending on patient status.
Labor	One family member OR visitor plus a trained doula or community midwife. All visitors to the FBC unit will be screened by the security team upon arrival to the hospital and will be required to provide proof of vaccination (>2 weeks s/p 2nd dose) or negative Covid testing within 48-hours for PCR tests or 24-hours for Rapid tests (latest guidelines). Only patients in active labor will be granted a compassionate exception.
Mobility Support	Outpatient only: One visitor to accompany patient to their appointment.
Dependent Patient Support	Patients with psychosocial, intellectual, developmental, or cognitive disabilities who rely on in-person support at home for medically necessary care.

Visitor Requirements

Inpatient Visiting Hours:

Mon - Sun 9 a.m. 10 p.m.

Post-Acute Visitation by appointment

These hours are strictly enforced unless a compassionate exception applies.
Compassionate exceptions are arranged by the primary provider team.

Dear AHS Visitors,

We are happy to support your visit with your loved one today. To keep you, our patients, and caregivers safe, we require all visitors to:

- ✓ If you have personal cloth face covering, you will be asked to replace it with the mask we provide at the entrance. Masks are to be worn at all times covering your nose and mouth.
- ✓ In the post-acute care settings, appropriate personal protective equipment is required based on yellow and green zones
- ✓ Check-in at the nurse's station so you can be taken to the correct room.
- ✓ Stay in the patient's room until you plan to leave. Visitors cannot linger in the hallways, lobbies or waiting rooms. Once you leave the unit, the visit is over. You are allowed to use public bathrooms. Masks must be worn at all times while you are visiting your loved one.

We must practice social and physical distancing in all areas of our hospital. Because of this, lobbies and waiting areas closed and you may be redirected or asked to leave an area if the distancing is not possible due to space issues. The care team or lobby staff can help answer any questions you have.

By accepting this handout, you are agreeing to the visitor requirements.
Visitors who do not follow these requirements will be asked to leave

Patient & Loved One Support

We understand the importance of social connections and healing. To stay connected with your loved one while they are admitted to the hospital, we have support programs in place.

Video Visits

We encourage you to use Face Time, Zoom or other video platforms to visit with your loved one while they are admitted to the hospital. If the patient does not have a device, tablets are available by request