



QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

Wednesday, October 27, 2021

5:30pm-7:30 pm

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

LOCATION:

Open Session: Telephonic/Electronic Meeting

ZOOM Meeting Link:¹

<https://alamedahealthsystem.zoom.us/j/9361457125?pwd=aUF4anZtK01lRkIVMzZvQVY5NTdOZz09>

Meeting ID: 936 145 7125

Password: 20200513

One tap mobile

+14086380968,,9361457125# or

+13462487799,,9361457125#

Dial by your location

+1 408 638 0968 US (San Jose)

+1 346 248 7799 US (Houston)

+1 646 518 9805 US (New York)

Find your local number: <https://alamedahealthsystem.zoom.us/u/aeojyFgeyl>

COMMITTEE MEMBERS

Kinkini Banerjee Taft Bhuket, MD, Chair

Jeanette Dong Jennifer Esteen

Mark Friedman Tracy Jensen

NON-VOTING MEMBERS

Chief of Staff – AHS Medical Staff

Chief of Staff - AH Medical Staff

¹ Log into the meeting at www.zoom.com. You will be directed to download the meeting app (free) if you have not used ZOOM previously. ZOOM meetings may be accessed on computers and portable devices.

NOTE: In the event that a quorum of the Board of Trustees participates on this Committee, the meeting is noticed as a Special Meeting of the Board of Trustees; however, no final Board of Trustees action can be taken.

QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING AGENDA

SPECIAL NOTE: Alameda Health System will conduct this meeting in accordance with health and safety guidelines related to COVID-19 by Federal, State, and local authorities, including but not limited to, requiring meeting participants and observers to adhere to “social distance” standards and limits on public gatherings. In addition, the meeting will be conducted in accordance with Governor Newsom’s Executive Order N-29-20 which suspends specific requirements of the Brown Act while directing agencies to use sound discretion and to make reasonable efforts to adhere to the Brown Act as closely as possible.

- Members of the public may participate in the meeting via telephone or logging into the Zoom meeting, per the instructions above.
- There will be no public meeting place associated with this meeting.

Public Comment Instructions

If you wish to address the Board of Trustees or Committee send an email to COB@alamedahealthsystem.org PRIOR TO THE START OF THE MEETING. Your comment will be heard at the appropriate time. During the meeting, public comment requests may be submitted to the ZOOM meeting host or the Clerk of the Board, but requests must be submitted prior to the beginning of the public speaker time for that item. Each speaker will be allotted between one and three minutes to speak, depending on the number of speakers present. Speakers may cede time to another speaker by stating a request to do so at the beginning of their comment. The speaker must identify the speaker to whom time is being ceded and how much time. Speakers are only entitled to one opportunity to provide comment. No speaker may speak for more than six (6) minutes. Materials to help your participation go smoothly are available here: <http://www.alamedahealthsystem.org/2020-meeting-agendas-and-minutes/>

OPEN SESSION / ROLL CALL

PUBLIC COMMENT: Non-Agenda Items

Public comment on each Action or Report/Discussion/Information item may take place after the staff presentation and prior to Committee action or discussion. To provide comment remotely, follow the “Public Comment Instructions” above. The Committee does not vote on Report/Discussion/Information items.

A. REPORT/DISCUSSION: QPSC Chair (estimated 10 min) *Taft Bhuket, MD, Trustee*

A1. Article. Don Berwick’s 7 Roadblocks to Improving Patient Safety. Matt O’Connor. Hospital & Health Networks Magazine. 2017.

A2. Article. 2021 Hospital National Patient Safety Goals. The Joint Commission. 2021.

B. ACTION: Consent Agenda (estimated 10 min)

Public comment on all Consent Agenda items may be heard prior to the Committee’s vote. To provide comment remotely, follow the “Public Comment Instructions” above. The Committee does not deliberate on Consent Agenda items. Any member of the public or the Committee may request that a Consent Agenda item get pulled from the Consent Agenda for deliberation and to be voted on separately from the Consent Agenda.

B1. Approval of the Minutes of the September 22, 2021 Quality Professional Services Committee Meeting

B2. Recommendation of Approval of Policies and Procedures

Recommendation to the Board of Trustees for approval of the policies listed below.

AHS System

- Patient Complaints/Grievances
- Patient Procedural Consent
- Critical Result Communication – Nursing
- Medication Error Reduction Plan 2021 HH SLH

B3. Recommendation of Approval of Medical Staff Policies and Procedures

Recommendation to the Board of Trustees for approval of the policies listed below.

- Medical Staff Moonlighting Practitioners
- Medical Staff Division Chief and Site Director Policy & Procedure

B4. Approval of Revised Privilege Forms for Alameda Health System and Alameda Hospital

- Cardiovascular Disease Multifacility
- Nephrology Multifacility
- Radiology Multifacility
- Vascular Surgery Multifacility Privilege

Recommendation: Motion to Approve

END OF CONSENT AGENDA

Public comment on each Report/Discussion/Information item may take place after the staff presentation and prior to Committee discussion. To provide comment remotely, follow the “Public Comment Instructions” above. The Committee does not vote on Report/Discussion/Information items.

C. REPORT/DISCUSSION: Medical Staff Reports (estimated 20 min)

- AHS Medical Staff: Brandon Boesch, DO (Acting Chief of Medical Staff)
Edris Afzali, MD (SLH Leadership Committee Chair)
- AH Medical Staff: Cathy Pyun, DO (Chief of Medical Staff)

D. REPORT/DISCUSSION: Patient Safety, Regulatory Affairs, and Quality TNM Dashboard
(estimated 15 min)

Dr. Felicia Tornabene, Interim Chief Medical Officer
Ana Torres, Vice President of Quality
Darshan Grewal, System Director of Patient Safety
Nilda Perez, System Director of Regulatory Affairs
Annette Johnson, Quality Analytics Director

E. REPORT/DISCUSSION: Quality Improvement Project Report, BElovedBIRTH (estimated 20 min)

Kevin Scott Smith, MD, Chair of the Department of Obstetrics and Gynecology
Jyeshtha Wren, Founder and Coordinator of BElovedBIRTH Black Centering

F. INFORMATION: Planning Calendar/Issue Tracking (estimated 5 min)

Taft Bhuket, MD, Chair

G. CLOSED SESSION (estimated 30 min)

Public comment on Closed Session items may take place prior to the Board adjourning to the Closed Session. To provide comment remotely, follow the “Public Comment Instructions” above. An announcement of any action taken during the Closed Session will take place prior to the end of the Open Session.

H1. Consideration of Confidential Medical Staff Credentialing Reports

Chief of Staff, AHS Medical Staff
Chief of Staff, AH Medical Staff

H2. Conference with Legal Counsel

Ahmad Azizi, Interim General Counsel
 Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety]
 [Government Code Section 54956.9]

(Reconvene to Open Session)

OPEN SESSION**H. REPORT: Legal Counsel’s Report on Action Taken in Closed Session**

Ahmad Azizi, Interim General Counsel

ADJOURNMENT

ADDENDUM 1: ABCs of Communication

ADDENDUM 2: Committee Charter

Our Mission

Caring, Healing, Teaching, Serving All

Strategic Vision

AHS will be recognized as a world-class patient and family centered system of care that promotes wellness, eliminates disparities and optimizes the health of our diverse communities.

Values

Compassion, Commitment, Teamwork, Excellence, Integrity, and Respect.

Meeting Procedures

The Board of Trustees is the Policy Body of the Alameda Health System. The Board has several standing Committees where Board matters are the subject of discussion at which members of the public are urged to testify. Board procedures do not permit: 1) persons in the audience at a Committee meeting to vocally express support or opposition to statements by Board Members or by other persons testifying; 2) ringing and use of cell phones, pagers, and similar sound-producing electronic devices; 3) signs to be brought into the meeting or displayed in the room; 4) standing in the meeting room. Citizens are encouraged to testify at Committee meetings and to write letters to the Clerk of the Board or to its members, 1411 East 31st Street Oakland, CA 94602.

Members of the public are advised that all Board and Committee proceedings are recorded (audio), including comments and statements by the public in the course of the meetings. Copies of the audio recordings will be made available to the public. Copies of the agendas and supporting documents can be found here: <http://www.alamedahealthsystem.org/meeting-agendas-and-minutes/>. By attending and participating in Board/Committee meetings, members of the public consent to audio recording of any statements they may make during the proceedings.

Disability Access

The Meeting Rooms are wheelchair accessible. Assistive listening devices are available upon request at the Clerk of the Board's Office. To request accommodation or assistance to participate in the meeting, please contact the Clerk of the Board. Requests made at least 48 hours in advance of the meeting will help to ensure availability.

In order to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to perfumes and various other chemical-based scented products. Please help us to accommodate these individuals.

The AHS Board of Trustees is committed to protecting the private health information (PHI) of our patients. We ask that speakers refrain from disclosing or discussing the PHI of others. Please also know that, should you decide to disclose your PHI, the Trustees will still likely refer your matter, to the extent it involves PHI, to the executive staff for a confidential review of the facts and for confidential handling. If you would like more information regarding the confidentiality of PHI as it relates to the Health Insurance Privacy and Accountability Act, please refer to 45CFR Section 164.101, et.seq.