

# Alameda Health System Health Care for the Homeless Co-Applicant Board

Monday, September 20, 2021 12:00pm-3:00pm

#### **Conference Center at Highland Care Pavilion**

1411 East 31<sup>st</sup> Street Oakland, CA 94602 Brenda Chan, Project Assistant (510) 535-7645

#### **LOCATION**:

Open Session: Telephonic/Electronic Meeting

ZOOM Meeting Link:1

# https://alamedahealthsystem.zoom.us/j/99561341091?pwd=ZVIOdmhGdzEzdldBR25xYWw4TI luUT09

Meeting ID: 995 6134 1091 Password: 531531

One tap mobile +14086380968, 92921800868# US (San Jose) +13462487799, 92921800868# US (Houston)

> Dial by your location +1 408 638 0968 US (San Jose) +1 346 248 7799 US (San Jose) +1 312 626 6799 US (Chicago) +1 646 518 9805 US (New York) Meeting ID: 929 2180 0868

Find your local number: https://alamedahealthsystem.zoom.us/u/adukdnEjhv

#### **MEMBERS**

Loretta Medellin, Chair Neha Bangar, Vice-Chair Lucia Angel Bee Franks-Walker Richard Hervey Jr. Eric Murphy Mark Smith Khalil Tokhey Ali Yasin

#### **NON-VOTING MEMBERS**

Damon Francis, Medical Director

<sup>1</sup> Access the meeting by clicking the following link: <a href="https://alamedahealthsystem.zoom.us/j/99561341091?pwd=ZVIOdmhGdzEzdldBR25xYWw4TlluUT09">https://alamedahealthsystem.zoom.us/j/99561341091?pwd=ZVIOdmhGdzEzdldBR25xYWw4TlluUT09</a> You will be directed to download the meeting app (free) if you have not used ZOOM previously. ZOOM meetings may be accessed on computers and portable devices.

<u>SPECIAL NOTE:</u> Alameda Health System will conduct this meeting in accordance with health and safety guidelines related to COVID-19 by Federal, State, and local authorities, including but not limited to, requiring meeting participants and observers to adhere to "social distance" standards and limits on public gatherings. In addition, the meeting will be conducted in accordance with Governor Newsom's Executive Order N-29-20 which suspends specific requirements of the Brown Act while directing agencies to use sound discretion and to make reasonable efforts to adhere to the Brown Act as closely as possible.

- Members of the public may participate in the meeting via telephone or logging into the Zoom meeting, per the instructions above.
- There will be no public meeting place associated with this meeting.

#### **Public Comment Instructions**

If you wish to address the CAB send an email to <a href="mailto:brechu@alamedahealthsystem.org">brechu@alamedahealthsystem.org</a> PRIOR TO THE START OF THE MEETING. Your comment will be heard at the appropriate time. During the meeting, public comment requests may be submitted to the ZOOM meeting host but requests must be submitted prior to the beginning of the public speaker time for that item. Each speaker will be allotted between one and three minutes to speak, depending on the number of speakers present.

#### **CO-APPLICANT BOARD RETREAT MINUTES**

THE MEETING WAS CALLED TO ORDER AT 12:09pm

## **ROLL CALL WAS TAKEN AND THE FOLLOWING MEMBERS WERE PRESENT:**

Loretta Medellin, Lucia Angel, Richard Hervey Jr., Mark Smith, Ali Yasin, Neha Bangar

**ABSENT:** Bee Franks-Walker, Eric Murphy, and Khalil Tokhey

A quorum was established.

## OPEN SESSION

## A. **DISCUSSION: Retreat Overview**

Loretta Medellin, Chair and Damon Francis MD, Medical Director

Dr. Francis provided a brief history of the health center movement and functions of a board, and an introduction to how the CAB can give direction about which kind of strategies to undertake that address the health issues of the homeless population in Alameda County.

Goal of the retreat is to synthesize and prioritize decisions that will be made over the next three years at the health center.

## B. DISCUSSION: Review Proposed Changes to Mission

Heather MacDonald Fine, Practice Manager

Heather MacDonald Fine read the mission statement and provided examples from other centers in the Bay Area. Two options for change were presented. A discussion was held, and members provided feedback on the options and were given the opportunity to select their favorite.

Common themes from the discussion included integration, accessibility, whole person care, compassionate care, respite care, and comprehensive care.

## C. DISCUSSION: Reflection Exercise

Heather MacDonald Fine, Practice Manager

Heather MacDonald Fine led reflection discussion where each member shared which of the slides from the retreat preparation deck resonated with them the most.

# D. <u>DISCUSSION: Identifying and Prioritizing Themes</u>

Heather MacDonald Fine, Practice Manager

Heather MacDonald Fine led an exercise where board members posted sticky notes on a virtual bulletin board where they recorded themes that were communicated during the reflection exercise. Board members prioritized themes. The discussion to follow was meant to ensure the board agreed with each theme.

Themes of most interest included taking advantage of high points of contact locations and care for connection, need to address disparities, primary care model of care (and urgent care), homeless prevention, follow up, dropping in/on-demand, and partnerships with others.

Next, the group mapped themes to pillars of AHS which include access, experience, equity, networking, sustainability, workforce, and quality.

## E. <u>DISCUSSION: Brainstorm Potential Goals</u>

Damon Francis MD, Medical Director

Dr. Francis facilitated a discussion around potential goals for the center stemmed from the themes discussed in prior discussion sessions.

Some brainstormed goals and measures of success include communication, evaluation, bookkeeping, increase in data outlining improvement in services, increase in availability of services, and follow up.

#### **PUBLIC COMMENT: None**

## **CO-APPLICANT BOARD MEMBER COMMENTS:**

Mark Smith asked when the three-year plan will be presented. Dr. Francis responded stating a draft will be presented in October.

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This is to certify that the foregoing is a true and correct copy of the minutes of the Co-Applicant Board approve September 20, 2021 meeting as approve October 12, 2021:

Brenda Chan

Brenda Chan Project Assistant

APPROVED AS TO FORM:

Review by:

Sunny Woan

Associate General Counsel