



CEO Board Report
Board of Trustee Meeting
September 9th, 2021



AHS Operations and Program Update

CEO Rounding

- ❑ Productive way to connect with staff, and identify and eliminate obstacles
- ❑ Can contribute to a positive work environment
- ❑ Rounded at all AHS sites
 - ❖ 39 facility visits
 - ❖ 97 meetings with indiv. staff
 - ❖ 48 meetings with physicians



“The Walks” w/ the CEO

Alameda Beach (8/19/2021)



- ❑ Our first walk for the series!
- ❑ 20+ Employees participated and 1 dog (pets are welcomed)
- ❑ T-shirts, baseball caps, towels and water provided

As a reminder:

Walks will take place 2x a month, weather permitting

Next date and location:

9/16/2021, 6:30pm
San Leandro Marina

I look forward to you joining me and your fellow colleagues!



“The Walks” w/ the CEO

Lake Merritt (8/28/2021)



- 30+ Employees participated and 1 dog (pets are welcomed)
- Trustee Fox joined us as well!
- Parking spaces provided in partnership w/ the DT Senior Center located in the historic Veteran’s Memorial Building
- T-shirts, baseball caps, towels, water and coffee provided

Service:

Afghanistan Relocation Efforts

- ❑ Our Refugee Health Assessment Clinic is currently located at Eastmont Wellness and is responsible for providing health assessments for all refugees who enter Alameda County.
- ❑ The health assessments include screenings (health history, behavioral health needs, infectious disease), labs, immunizations and an initial primary care appointment. Afterwards, the patients / families are transferred to regular primary care.
- ❑ In addition to new refugees, AHS is currently partnering with the County to support health assessment expansion for many more Afghanistan's who are entering the County with a new humanitarian parolee classification.
- ❑ Today the California State Association of Counties (CSAC) held a webinar with the State Department of Social Services, Public Health & Health Care Services on the topic of Afghan Arrivals: What Counties Need to Know
- ❑ This webinar provided information about the refugee resettlement process, and the role of County services and housing and behavioral health services options.
- ❑ This information will be integrated into the joint response AHS is developing in partnership with the Alameda County Health Care Services Agency.

Workforce



2021 AHS Culture of Safety Survey

3,592 Staff and Physicians Participated

72% Response Rate

Steps in Debriefing Process	Total Work Settings	Step 1	Step 2	Step 3	Step 4	CURRENT STATE	Step 5
Steps 1-5:		Prepare to Debrief	Record Debriefing Notes	Review and Reflect	Develop Action Plan	Departments Due	Implementation & Monitoring
Manager's Actions:		Schedule Debriefing(s)	Request Neutral facilitator to debrief and capture notes	Facilitator to review notes with Unit Leader	1-2 Actions from Teamwork or Safety Climate Domains	Development of actions plans are required by August 31, 2021 Departments listed in red are overdue in submitting their POC.	Implement actions and monitor effectiveness
Actions Due By:		Schedule by June 30, 2021	July 31, 2021	July 31, 2021	August 31, 2021		Sept-Dec 2021
Alameda Hospital	15	100%	100%	100%	100%	All work settings complete	0%
Ambulatory Care Clinics	21	100%	100%	100%	95%	Kate Creedon Wound Ctr	0%
Highland Hospital	39	100%	100%	95%	92%	<ul style="list-style-type: none"> • Case Management • EVS & Engineering 	0%
JGPH	9	100%	100%	100%	100%	All work settings complete	0%
Post-Acute	9	100%	100%	100%	100%	All work settings complete	0%
San Leandro	16	100%	100%	100%	100%	All work settings complete	0%
SSC	10	100%	100%	100%	100%	All work settings complete	0%
Total – 7 Facilities	119+ Work Settings**	100% Complete	100% Complete	99.3 % Complete	98% Complete	Primary Focus: Implement & monitor action plans	To be completed by 12/31/21

*Recommended monitoring period is 3 months or until compliance is sustained. Monitoring period recommended for October-December 2021

**Some work settings have multiple divisions (i.e., Finance, IS, Nursing Leadership, etc.)

(Updated 9/7/21)

