



Alameda Health System Health Care for the Homeless Co-Applicant Board

Tuesday, March 10, 2020

5:30pm-7:30pm

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Brenda Chan, Project Assistant

(510) 535-7645

LOCATION:

Open Session: Highland Classroom B

MEMBERS

Lucia Angel, Chair

Neha Bangar, Vice-Chair

Bee Franks-Walker

Richard Hervey Jr.

Loretta Medellin

Eric Murphy

Mark Smith

Derrick Soo

Ali Yasin

NON-VOTING MEMBERS

Damon Francis, Medical Director

CO-APPLICANT BOARD REGULAR MEETING AGENDA

THE MEETING WAS CALLED TO ORDER AT 5:40pm

ROLL CALL WAS TAKEN AND THE FOLLOWING MEMBERS WERE PRESENT:

Neha Bangar, Richard Hervey Jr., Eric Murphy, Mark Smith, Derrick Soo, and Ali Yasin.

ABSENT: Lucia Angel, Bee Franks-Walker, and Loretta Medellin

A quorum was established.

A. BOARD CHAIR REPORT

Neha Bangar, Vice-Chair

Vice-Chair Bangar reported that Dawn Parrot resigned from the Board effective 2/28/2020.

B. CONSENT AGENDA: ACTION

Neha Bangar, Vice-Chair

ACTION: A motion was made and seconded to approve the Board Minutes of the February 11, 2020 meeting. The motion passed.

AYES: Neha Bangar, Richard Hervey Jr., Eric Murphy, Mark Smith, Derrick Soo, and Ali Yasin.

NAYS: None

C. MEDICAL DIRECTOR REPORT

Damon Francis, Medical Director

Damon Francis introduced himself and provided information on his background and experience related to his position as Medical Director for the AHS Health Care for the Homeless Center. During his introduction, he expressed his enthusiasm for working with the board and described some of his initial orientation activities and plans for assessing the state of the AHS Health Care for the Homeless Center. Damon spoke briefly regarding the initial planning for the COVID-19 response related to patients experiencing homelessness in Alameda County. Damon responded to questions from CAB members.

D. REPORT/DISCUSSION: Alameda County Health Care for the Homeless Center 2019 Uniform Data System Summary Report

David Modersbach, Alameda County Health Care for the Homeless Program

David conducted a presentation focused on the Alameda County Health Care for the Homeless Center 2019 Uniform Data System Summary Report. The Uniform Data System is the method used collect and report activities to the Health Resources and Services Administration (HRSA). During the presentation, David provided an overview of the types of activities submitted to HRSA on behalf of the Alameda County Health Care for the Homeless Program, which also included among other things, activities of the AHS Health Care for the Homeless Center.

E. REPORT/DISCUSSION: Program Report

Heather MacDonald Fine, Practice Manager

Heather provided a verbal summary of the Program Report, which included an update on health center compliance, clinical care, data and integrated technology, and leadership and advocacy.

F. ACTION/DISCUSSION: 2020 Performance Goal Action Plans

Heather MacDonald Fine, Practice Manager

Heather provided a summary of proposed plans to satisfy two of the 2020 Performance Goals—that is, the Experience/Patient Satisfaction Goal ("Goal C") and the Patient Grievances/Adverse Events Goal ("Goal F"). During the presentation, Heather reminded CAB members that 2020 Performance Goals are specific goals established by ACHCH to guide the efforts of AHS in carrying out their portion of the ACHCH HRSA-Approved Scope of Project in clinic-based primary and specialty care services. In addition to the above, Heather explained that Goal C is intended to demonstrate our commitment to the development of mechanisms to carry out health center-specific patient experience survey and/or other mechanisms of evaluating health center patient satisfaction and experience.

With regard to Goal F, Heather explained that the proposed plan is intended to demonstrate our commitment to enhance and/or carry out health center-specific evaluation, resolution and reporting of grievances and adverse events specific to health center patients. To ensure compliance with the Performance Goals, Heather recommended approval of both Goal C and Goal F.

1. Approval of the Action Plan for Goal C.

ACTION: A motion was made and seconded to approve the Action Plan for Goal C. The motion passed.

AYES: Neha Bangar, Richard Hervey Jr., Eric Murphy, Mark Smith, Derrick Soo, and Ali Yasin.

NAYS: None

2. Approval of the Action Plan for Goal F.

ACTION: A motion was made and seconded to approve the Action Plan for Goal F. The motion passed.

AYES: Neha Bangar, Richard Hervey Jr., Eric Murphy, Mark Smith, Derrick Soo, and Ali Yasin.

NAYS: None

PUBLIC COMMENT: None

CO-APPLICANT BOARD MEMBER COMMENTS: None

ADJOURNMENT: 7:01pm

This is to certify that the foregoing is a true and correct copy of the minutes of the Co-Applicant Board March 10, 2020 meeting as approve April 14, 2020:



Brenda Chan
Project Assistant

APPROVED AS TO FORM:

Review by: Alexander A. Pena
Alexander Peña
Associate General Counsel