

## QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

THURSDAY, JULY 25, 2019 2:30PM – 5:00PM

## Conference Center at Highland Care Pavilion 1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

#### **LOCATION:**

Open Session: HCP Conference Center

## **COMMITTEE MEMBERS \*\***

Kinkini Banerjee
Taft Bhuket, MD, Chair
Maria Hernandez
Tracy Jensen

#### **NON-VOTING MEMBERS**

Chief of Staff – AHS Medical Staff: M. Kelley Bullard, MD Chief of Staff - AH Medical Staff: Joseph Marzouk, MD Chief of Staff - SLH Medical Staff: Michael Ingegno, MD

# **QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING MINUTES**

THE MEETING WAS CALLED TO ORDER AT 2:34 PM.

ROLL CALL WAS TAKEN AND THE FOLLOWING TRUSTEES WERE PRESENT: Kinkini Banerjee, Taft Bhuket, MD, Maria Hernandez, and Tracy Jensen (arrived 2:45 PM)

#### ABSENT:

A quorum was established.

### A. CLOSED SESSION

# A1. Consideration of Confidential Medical Staff Credentialing Reports

M. Kelley Bullard, MD - AHS Medical Staff Joseph Marzouk, MD - AH Medical Staff Michael Ingegno, MD - SLH Medical Staff

# A2. Conference with Legal Counsel

M. D. Move, General Counsel

Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety] [Government Code Section 54956.9]

Discussion of Matters Constituting Trade Secrets [Government Code Section 54962; Health & Safety Code Section 101850(ae)(1)]

(Reconvene to Open Session)

# B. ACTION: Consent Agenda

# B1. Approval of the Minutes of the June 27, 2019 Quality Professional Services Committee Meeting

# **B2.** Approval of Policies and Procedures

Recommendation to the Board of Trustees for approval of the Policies listed below.

#### System

- Medications –Sound Alike Look Alike
- Consent/Informed Consent Policy
- Pain Policy
- Pharmaceutical Representative Policy
- Negative Pressure Wound Therapy

John George Psychiatric Hospital

Conservatorship Policy

**ACTION:** A motion was made and seconded to approve the Consent Agenda. The motion passed.

AYES: Trustees Banerjee, Bhuket, Hernandez, and Jensen

NAYS: None

**ABSTENTION:** None

#### **END OF CONSENT AGENDA**

### C. REPORT/DISCUSSION: QPSC Chair

Taft Bhuket, MD, Chair

# C1. What Is the Institutional Duty of Trauma Systems to Respond to Gun Violence? AMA Journal of Ethics May 2018.

Trustee Bhuket and Dr. Bullard discussed the article beginning on agenda packet page 62.

Trustee Banerjee said gun violence was a public health crisis. Dr. Bullard agreed and indicated that data was needed at a more granular level.

Trustee Jensen discussed opportunities regarding intervention with victims of violence.

# C2. Health Systems Have A Role in Preventing Firearm Injury. Pediatrics July 2019.

Trustee Bhuket discussed the article beginning on agenda packet page 72.

# D. <u>REPORT/DISCUSSION: Medical Staff Reports</u>

M. Kelley Bullard, MD - AHS Medical Staff Joseph Marzouk, MD - AH Medical Staff Michael Ingegno, MD - SLH Medical Staff

- Dr. Marzouk was not present and no verbal report for Alameda Hospital was provided.
- Dr. Ingegno discussed the report beginning on agenda packet page 80.

Dr. Ingegno said that his top concerns, in order, were nursing availability, S\*A\*P\*P\*H\*I\*R\*E\*, and the Operating Room volumes.

Trustee Hernandez asked if the reduction in the Operating Room volumes was problematic. Dr. Ingegno said it could be, there were equipment issues, but the main draw was provider availability.

The Committee discussed the inability for some patients to use the facility due to the Blue Cross contract status. Mr. Fonseca said that health plan did not opt to participate with AHS.

Mr. Finley, responding to a comment from Dr. Ingegno regarding rooms at San Leandro needing to be refurbished, said that they were discussing the challenges around upgrading the rooms. There were issues with billing and volume.

- Mr. Fonseca said they continued to have multiple meetings with ambulance companies to make sure they knew AHS was a valuable resource. The reality was that in some cases, the companies determined where to bring the patient based on the type of injuries.
- Dr. Bullard discussed the report beginning on agenda packet page 78.
- Dr. Bullard said that her top concerns were professionalism, trust, and wellness.

# E. <u>REPORT/DISCUSSION: SBU Quality Metric Report, Ambulatory</u>

Palav Babaria, MD, Chief Administrative Officer

- Dr. Babaria discussed the report beginning on agenda packet page 83.
- Dr. Babaria said that her top concerns were S\*A\*P\*P\*H\*I\*R\*E\* and culture.

# F. <u>REPORT/DISCUSSION: Patient Safety and Regulatory Affairs</u> (Estimated 5 minutes)

Tanvir Hussain, MD, Vice President of Quality Darshan Grewal, Director of Patient Safety

Trustee Bhuket and Dr. Hussain discussed the report beginning on agenda packet page 104.

# G. <u>REPORT/DISCUSSION: True North Metric Dashboard Review</u> (Estimated 3 minutes) Tanvir Hussain, MD, Vice President of Quality

Trustee Bhuket discussed the report beginning on agenda packet page 115.

H. <u>DISCUSSION: Planning Calendar/Issue Tracking</u> (Estimated 1 minute) *Taft Bhuket, Chair* 

Trustee Bhuket discussed the report beginning on agenda packet page 124. He said that in the August meeting they would hear the CMO and CIO update S\*A\*P\*P\*H\*I\*R\*E\*.

REPORT: Legal Counsel's Report on Action Taken in Closed Session (Estimated 1 minute)

M. D. Moye, General Counsel

Mr. Moye reported that the Committee met in Closed Session and considered credentialing reports for each of the medical staffs and approved credentials/privileges for fully qualified practitioners recommended by the medical staffs.

**PUBLIC COMMENT - None** 

TRUSTEE REMARKS - None

**ADJOURNMENT:** 5:00PM

This is to certify that the foregoing is a true and correct copy of the minutes of the regular meeting of July 25, 2019 as approved by the Quality Professional Services Committee on August 22, 2019:

Ronna Jojola Gonsalves

Clerk of the Board

APPROVED AS TO FORM:

Reviewed by: \_\_\_\_\_\_

Géneral Counsel