

Mentor on Discharge® program contract not renewed by Alameda Health System

John George Psychiatric Patients

1. Over 72% of patients getting a mentor do not return to the hospital.
2. Under 28% of patients' average time between hospitalizations extended from 2 to 6 months.

Results of program:

1. Cost per bed stays the same.
2. Cost per patient is reduced.
3. Reduced demand for beds.
4. More patients can be served with same number of beds.
5. Reduced police interventions with reduced re-hospitalizations.
6. Reduced demand for ambulance psychiatric transports.
7. Reduced patient trauma associated with police and ambulance encounters.

Results of contract loss:

1. Cost per bed stays the same.
2. Cost per patient is increased.
3. Reduced demand for beds increased.
4. Fewer patients can be served with same number of beds.
5. Increased police interventions without reduced re-hospitalizations.
6. Increased demand for ambulance psychiatric transports.
7. Increased patient trauma associated with police and ambulance encounters.

Responsibilities?:

1. Alameda Health System (AHS) to optimized health care with existing resources.
2. Behavioral Health Care to reduce need for Psychiatric hospitalizations by way of outpatient programs.

NAMI Alameda County South will:

1. Try to determine where primary responsibility resides.
2. Quantifying costs more specifically.
3. Seek additional funding sources for the program.