



QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING

THURSDAY, APRIL 25, 2019

2:30PM – 5:00PM

Conference Center at Highland Care Pavilion

1411 East 31st Street Oakland, CA 94602

Ronna Jojola Gonsalves, Clerk of the Board

(510) 535-7515

LOCATION:

Open Session: HCP Conference Center

COMMITTEE MEMBERS **

Kinkini Banerjee

Taft Bhuket, MD, *Chair*

Gary Charland

Maria Hernandez

Tracy Jensen

NON-VOTING MEMBERS

Chief of Staff – AHS Medical Staff: M. Kelley Bullard, MD

Chief of Staff - AH Medical Staff: Joseph Marzouk, MD

Chief of Staff - SLH Medical Staff: Michael Ingegno, MD

QUALITY PROFESSIONAL SERVICES COMMITTEE MEETING AGENDA

OPEN SESSION / ROLL CALL

A. CLOSED SESSION (Estimated 30 minutes)

1. Consideration of Confidential Medical Staff Credentialing Reports

M. Kelley Bullard, MD - AHS Medical Staff

Joseph Marzouk, MD - AH Medical Staff

Michael Ingegno, MD - SLH Medical Staff

2. Conference with Legal Counsel

M. D. Moye, General Counsel

Significant Exposure to Litigation [Accreditation, Risk Management, Patient Safety]

[Government Code Section 54956.9]

Discussion of Matters Constituting Trade Secrets [Government Code Section 54962;
Health & Safety Code Section 101850(ae)(1)]

*** In the event that a quorum of the Board of Trustees participates on this Committee, the meeting is noticed as a Special Meeting of the Board of Trustees; however, no final Board of Trustees action can be taken.*

(Reconvene to Open Session)

B. ACTION: Consent Agenda (Estimated 10 minutes)

1. Approval of the Minutes of the March 28, 2019 Quality Professional Services Committee Meeting

[Attachment](#)

2. Approval of Policies and Procedures

Recommendation to the Board of Trustees for approval of the Policies listed below.

System

- Ambulatory Formulary Management Policy
- Freestanding Clinic Policy and Procedure Manual
- Bed Bugs Lice Scabies Policy
- Hemodialysis Management

Highland Hospital

- Vancomycin Dosing Protocol
- Medication Error Reduction Plan

John George Psychiatric Hospital

- Tarasoff Policy

[Attachment](#)

Recommendation: Motion to Approve

END OF CONSENT AGENDA

C. REPORT/DISCUSSION: QPSC Chair (Estimated 10 minutes)

Taft Bhuket, MD, Chair

1. Perchance to Think. NEJM Mar 2019.

[Attachment](#)

D. REPORT/DISCUSSION: Medical Staff Reports (Estimated 40 minutes)

M. Kelley Bullard, MD - AHS Medical Staff

Joseph Marzouk, MD - AH Medical Staff

Michael Ingegno, MD - SLH Medical Staff

[Attachment](#)

E. REPORT/DISCUSSION: SBU Quality Metric Report (Estimated 20 minutes)

Ambulatory

Palav Babaria, MD, Chief Administrative Officer

[Attachment](#)

F. REPORT/DISCUSSION: Translation Services (Estimated 15 minutes)

*Sylvia Lozano, VP System Transformation
Helen Pagilagan, Director Interpreter Services
Sambo Ly, Manager Translation Services*

[Attachment](#)

G. REPORT/DISCUSSION: Patient Safety and Regulatory Affairs (Estimated 5 minutes)

*Tanvir Hussain, MD, Vice President of Quality
Darshan Grewal, Director of Patient Safety*

[Attachment](#)

H. REPORT/DISCUSSION: True North Metric Forecast, 2019-2020 (Estimated 10 minutes)

Tanvir Hussain, MD, Vice President of Quality

[Attachment](#)

I. REPORT/DISCUSSION: True North Metric Dashboard Review (Estimated 5 minutes)

Tanvir Hussain, MD, Vice President of Quality

[Attachment](#)

J. DISCUSSION: Planning Calendar/Issue Tracking (Estimated 4 minutes)

Taft Bhuket, Chair

[Attachment](#)

K. REPORT: Legal Counsel’s Report on Action Taken in Closed Session (Estimated 1 minute)

M. D. Moye, General Counsel

PUBLIC COMMENT - Persons wishing to address the Board should fill out a speaker card. Speakers will be randomly selected. Public Comment is limited to 3-minutes per speaker per topic.

TRUSTEE REMARKS

ADJOURNMENT

Our Mission

Caring, Healing, Teaching, Serving All

Strategic Vision

AHS will be recognized as a world-class patient and family centered system of care that promotes wellness, eliminates disparities and optimizes the health of our diverse communities.

Values

Compassion, Commitment, Teamwork, Excellence, Integrity, and Respect.

Meeting Procedures

The Board of Trustees is the Policy Body of the Alameda Health System. The Board has several standing Committees where Board matters are the subject of discussion at which members of the public are urged to testify. Board procedures do not permit: 1) persons in the audience at a Committee meeting to vocally express support or opposition to statements by Board Members or by other persons testifying; 2) ringing and use of cell phones, pagers, and similar sound-producing electronic devices; 3) signs to be brought into the meeting or displayed in the room; 4) standing in the meeting room. Citizens are encouraged to testify at Committee meetings and to write letters to the Clerk of the Board or to its members, 1411 East 31st Street Oakland, CA 94602.

Members of the public are advised that all Board and Committee proceedings are recorded (audio), including comments and statements by the public in the course of the meetings. Copies of the audio recordings will be made available to the public. Copies of the agendas and supporting documents can be found here: <http://www.alamedahealthsystem.org/meeting-agendas-and-minutes/>. By attending and participating in Board/Committee meetings, members of the public consent to audio recording of any statements they may make during the proceedings.

Disability Access

The Meeting Rooms are wheelchair accessible. Assistive listening devices are available upon request at the Clerk of the Board's Office. To request sign language interpreters, readers, large print agendas or other accommodations, please contact the Clerk of the Board. Requests made at least 48 hours in advance of the meeting will help to ensure availability. The nearest accessible BART station is Fruitvale. Accessible AC Transit Bus Route 51A stops on the corner of Santa Clara Avenue and Willow Street. For schedule updates, call AC Transit at (510) 817-1717; BART at (510) 465-2278. There is accessible parking in the main parking lot, enter on Willow Street.

In order to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to perfumes and various other chemical-based scented products. Please help us to accommodate these individuals.

The AHS Board of Trustees is committed to protecting the private health information (PHI) of our patients. We ask that speakers refrain from disclosing or discussing the PHI of others. Please also know that, should you decide to disclose your PHI, the Trustees will still likely refer your matter, to the extent it involves PHI, to the executive staff for a confidential review of the facts and for confidential handling. If you would like more information regarding the confidentiality of PHI as it relates to the Health Insurance Privacy and Accountability Act, please refer to 45CFR Section 164.101, et.seq.