**BOARD OF TRUSTEES**

**OPERATIONS IMPROVEMENT COMMITTEE**

**WEDNESDAY, APRIL 16, 2008**

**Central Administration Offices Located at Highland Hospital**

1411 East 31st Street Oakland, CA. 94602

Jessica Hutcheson, Clerk of the Board 510-437-8468

Location:

Closed Session E3 Conference Room 19, Highland Campus

Open Session Classroom A

Committee Members: Committee Members Excused:

Ronald Nelson, Chair Tony Slimick

Daniel Boggan, Jr.

Ilene Weinreb

Stanley Schiffman

Jacqueline Mertz (Public Member)

Rose Frigo (Employee Member)

**AGENDA**

**CALL TO ORDER: 4:00 p.m.**

**CLOSED SESSION: 4:00 p.m. to 4:30p.m.**

**1. Conference with Legal Counsel – Potential Litigation (Govt. Code Sec. 54956.9(a)) REGULAR SESSION BEGINS APPROXIMATELY 4:30P.M.**

**ROLL CALL**

1. **Approval of Meeting Minutes from March 24, 2008**
2. **Monthly Human Resources Report - Jeanette Louden**
3. **Ambulatory Care Work Plan -Bill Manns**
4. **Remote and In-Person Interpretation Services -Bill Manns**
5. **Customer Services Update - Bill Manns**
6. **John George Psychiatric Pavilion - Jim Sondecker**
7. **Counsel Report on Action Taken in Closed Session**
8. **Public Comment**

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1. **Board of Trustees Remarks**
2. **Adjournment**

**Next Meeting: Wednesday, May 21, 2008**